



HILTON HEAD PLANTATION PROPERTY OWNERS' ASSOCIATION 2024 RESIDENT OPINION QUESTIONNAIRE RESULTS

Questions or comments pertaining to this document can be directed to board@hhppoa.org

DEAR HILTON HEAD PLANTATION RESIDENTS,

We are excited to present to you the results of our recent community survey, and we extend our heartfelt thanks to each one of you who took the time to participate. Your invaluable feedback has provided us with crucial insights into what matters most to our community, guiding us towards better serving your needs and aspirations.

In every response received, we see a reflection of your commitment to making our community a better place. Your voices have illuminated paths for improvement, highlighted strengths we can build upon, and revealed areas where we can direct our efforts for positive change.

This survey was more than just a collection of data; it was a collaborative effort that underscores the power of community involvement. Your input has not only shaped this report but has laid the foundation for future initiatives that will directly benefit our collective well-being.

As you review the findings, we encourage you to recognize the significance of your contributions. Each opinion shared represents a piece of a larger puzzle—a testament to the diversity and strength of our community. Together, we can embrace the outcomes of this survey and harness its insights to propel us towards a future that aligns with our shared values and aspirations.

With gratitude,
The HHP Board and Communications Committee

QUESTION 1

Do you own or rent a home or villa?

2021 Responses

OWN - 99%

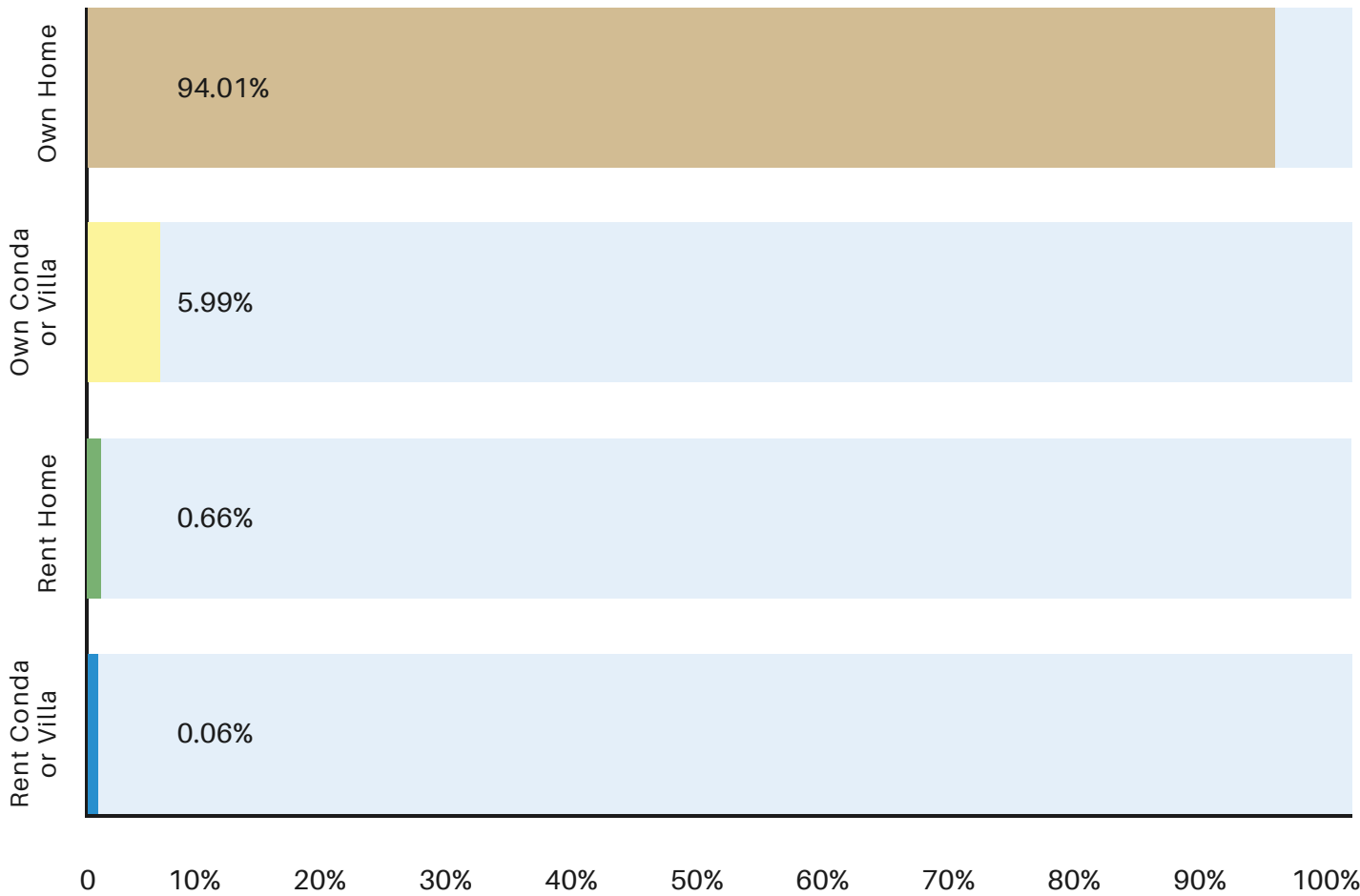
RENT - 1%

2018 Responses

OWN - 99%

RENT - 1%

2024 Responses



QUESTION 2

How long (in years)
have you owned or
rented?

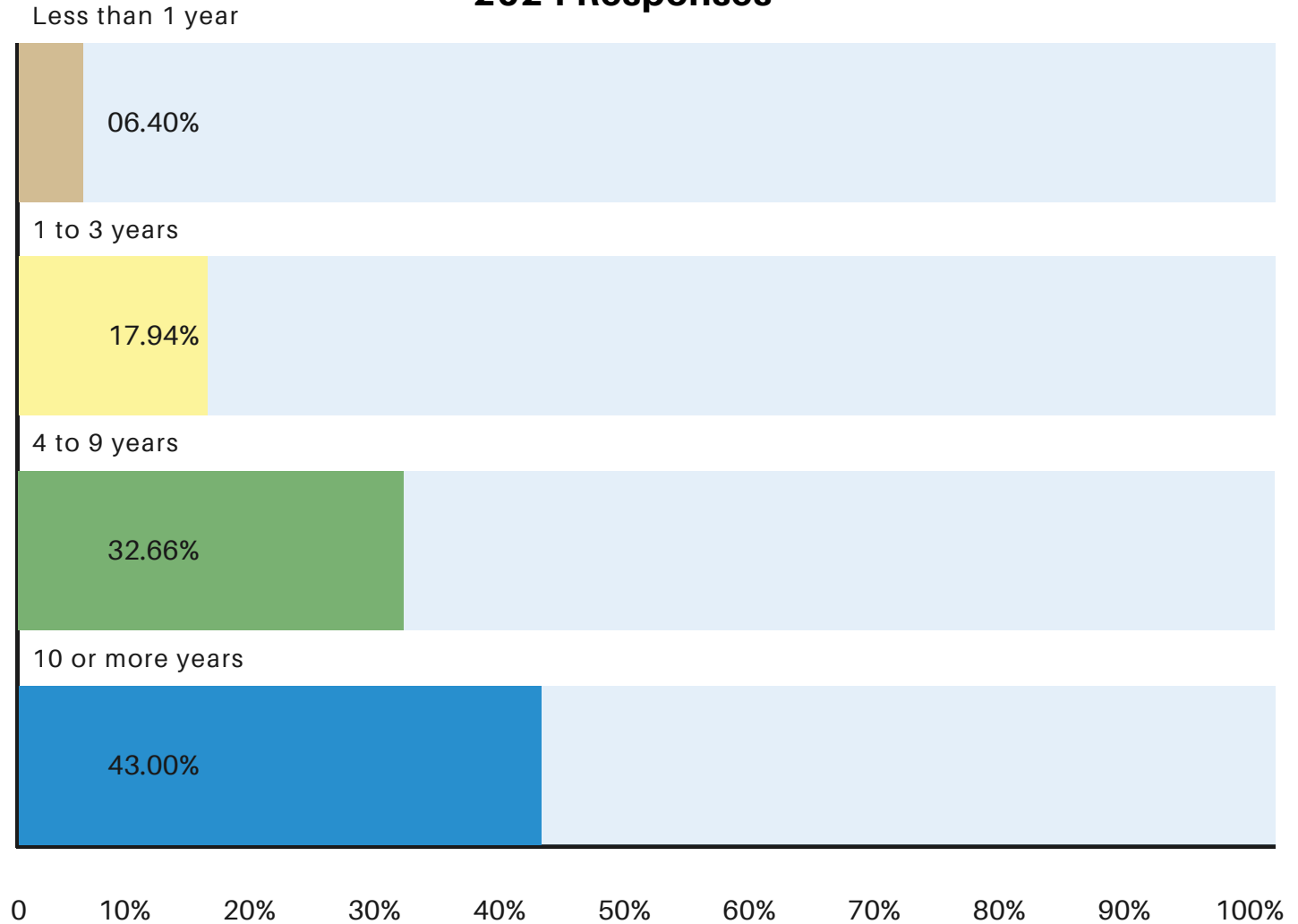
2021 Responses

<1 year	10%
1 to 3 years	20%
4 to 9 years	28%
10+ years	42%

2018 Responses

<1 year	9%
1 to 3 years	17%
4 to 9 years	28%
10+ years	46%

2024 Responses

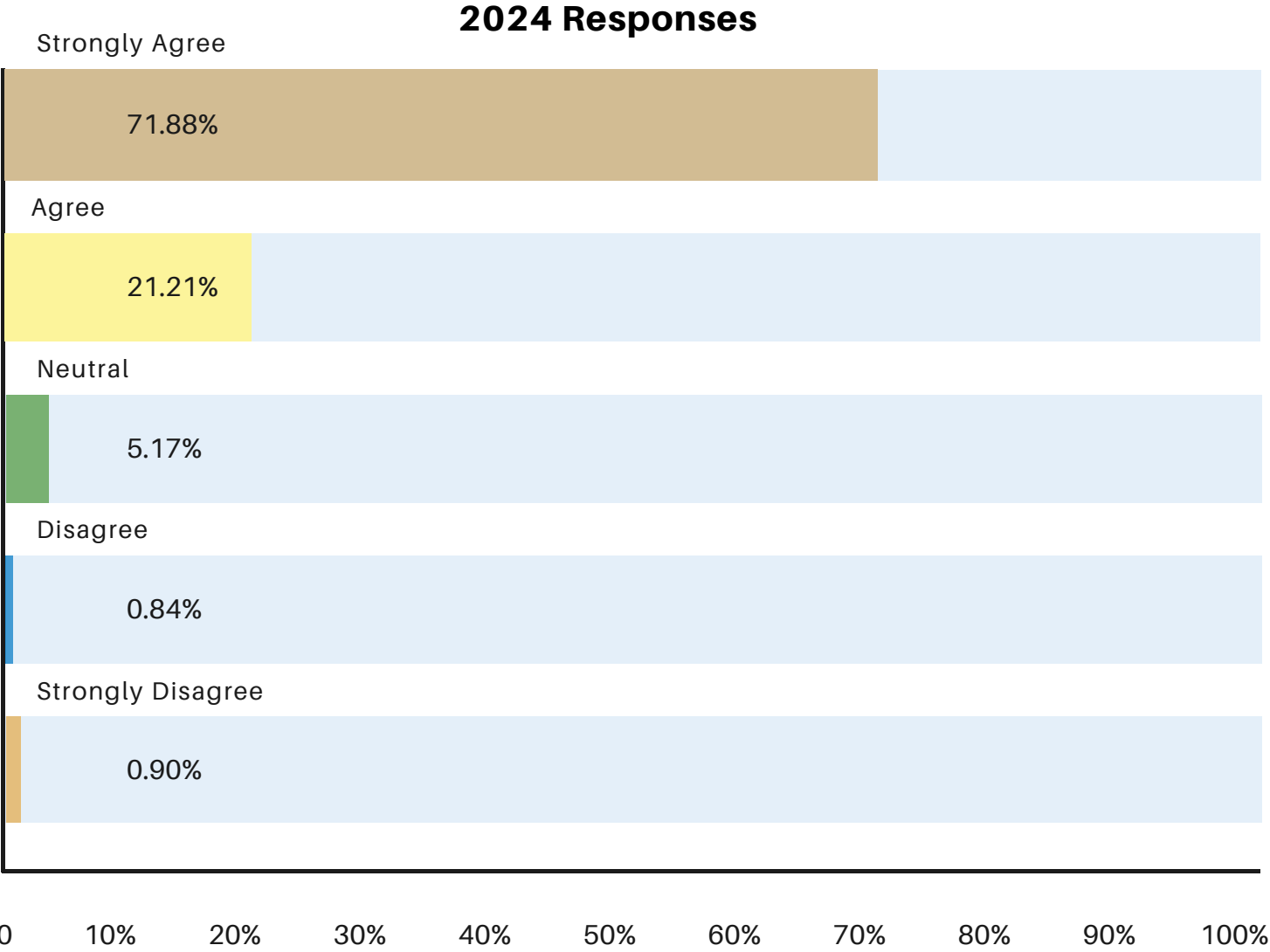


QUESTION 3
I anticipate living in HHP for at least the next 5 years.

2021 Responses
YES - 96%
NO - 4%

2018 Responses
YES - 95%
NO - 5%

Please note: In the 2024 survey, the formatting of this question was changed from a yes / no question to a tiered response that allowed more granularity.



QUESTION 4a

Females in Household by Age Group

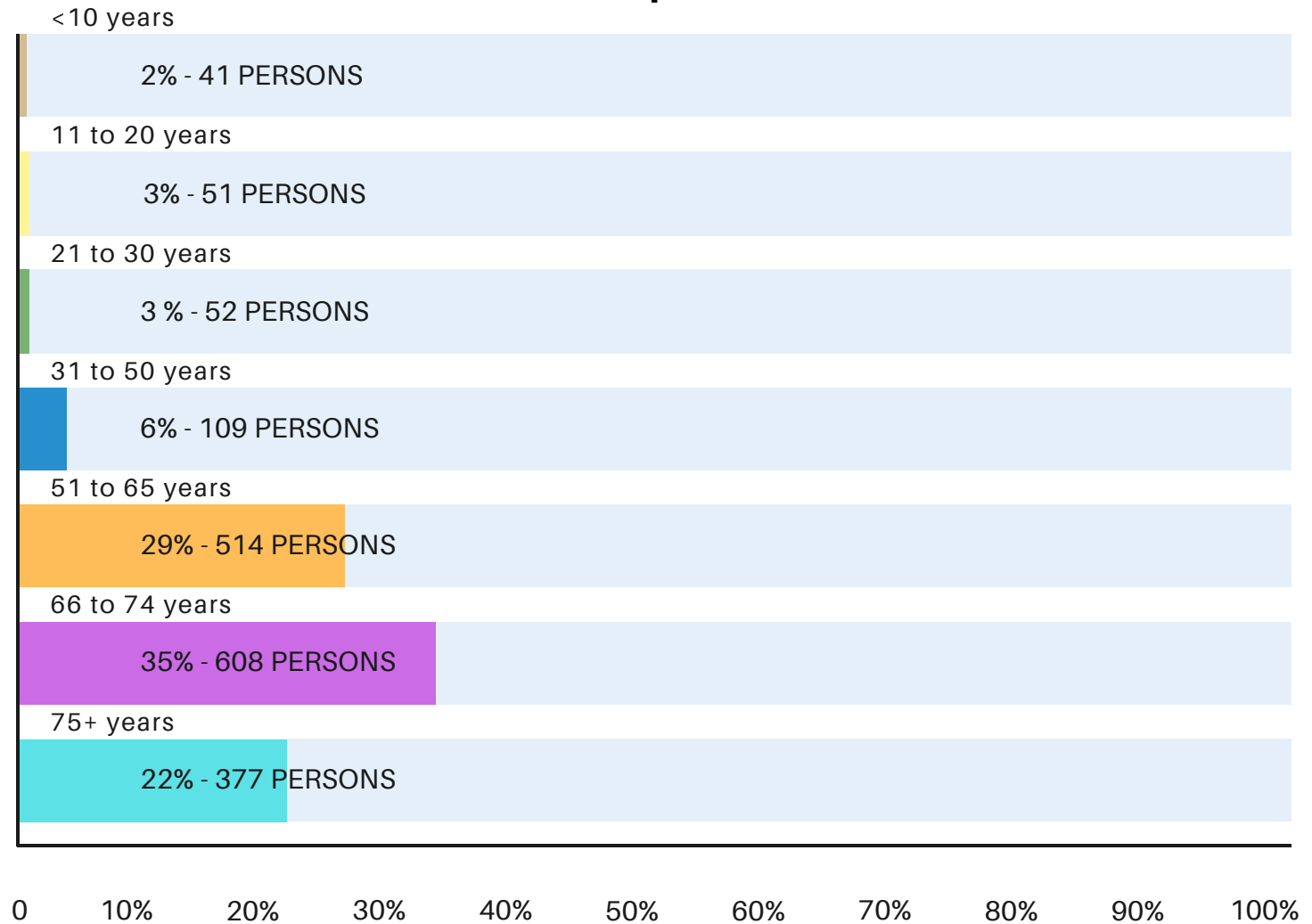
2021 Responses

<10 years	3%
11 to 20 years	4%
21 to 30 years	2%
31 to 50 years	8%
51 to 65 years	28%
66 to 75 years	36%
75+ years	19%

2018 Responses

<10 years	3%
11 to 20 years	4%
21 to 30 years	2%
31 to 50 years	7%
51 to 65 years	29%
66 to 75 years	37%
75+ years	18%

2024 Responses



QUESTION 4b

Males in Household by Age Group

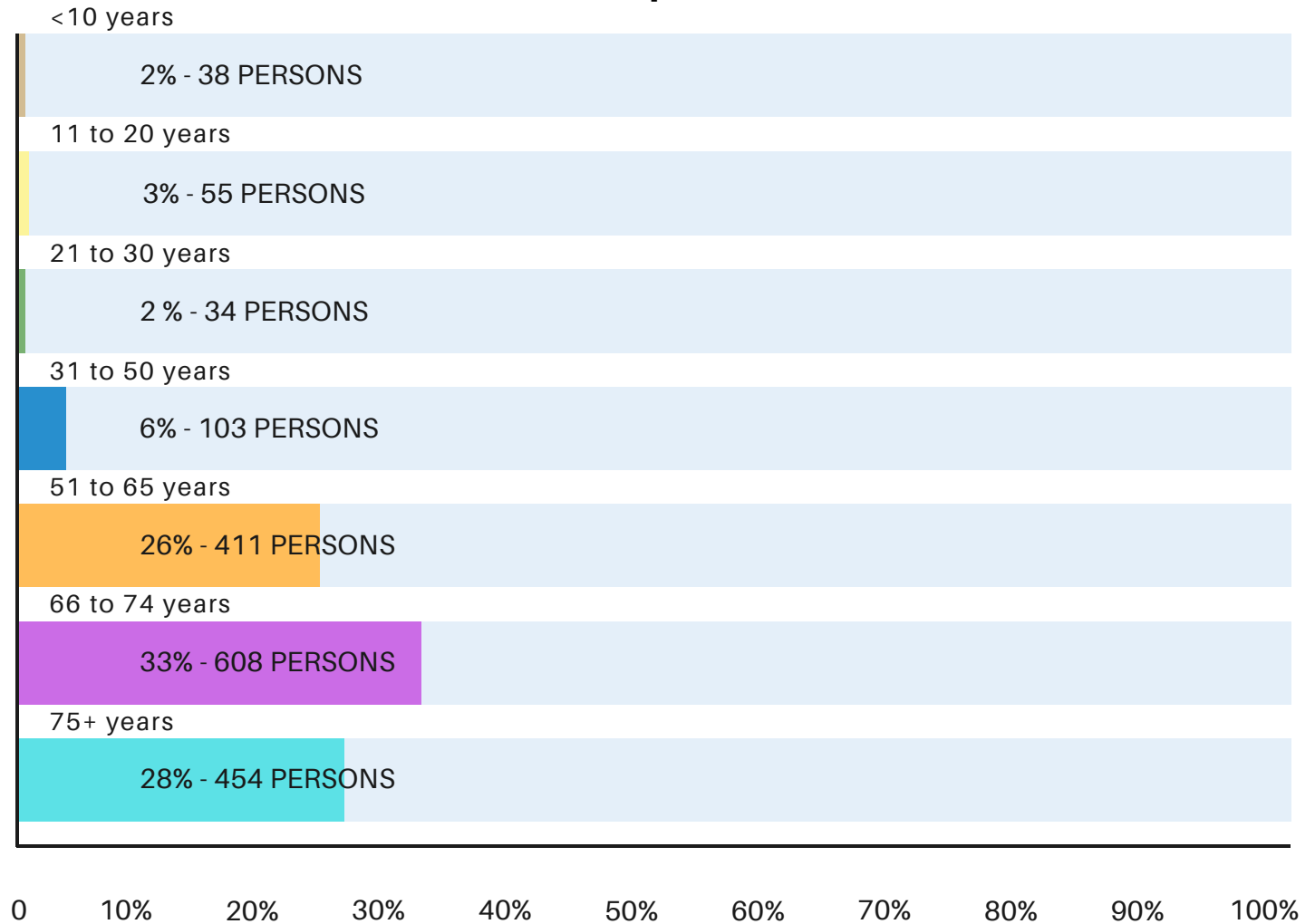
2021 Responses

<10 years	3%
11 to 20 years	5%
21 to 30 years	3%
31 to 50 years	7%
51 to 65 years	22%
66 to 75 years	34%
75+ years	26%

2018 Responses

<10 years	3%
11 to 20 years	4%
21 to 30 years	2%
31 to 50 years	7%
51 to 65 years	22%
66 to 75 years	38%
75+ years	24%

2024 Responses



QUESTION 5

What attracted you to HHP?

(check all that apply)

2021 Responses

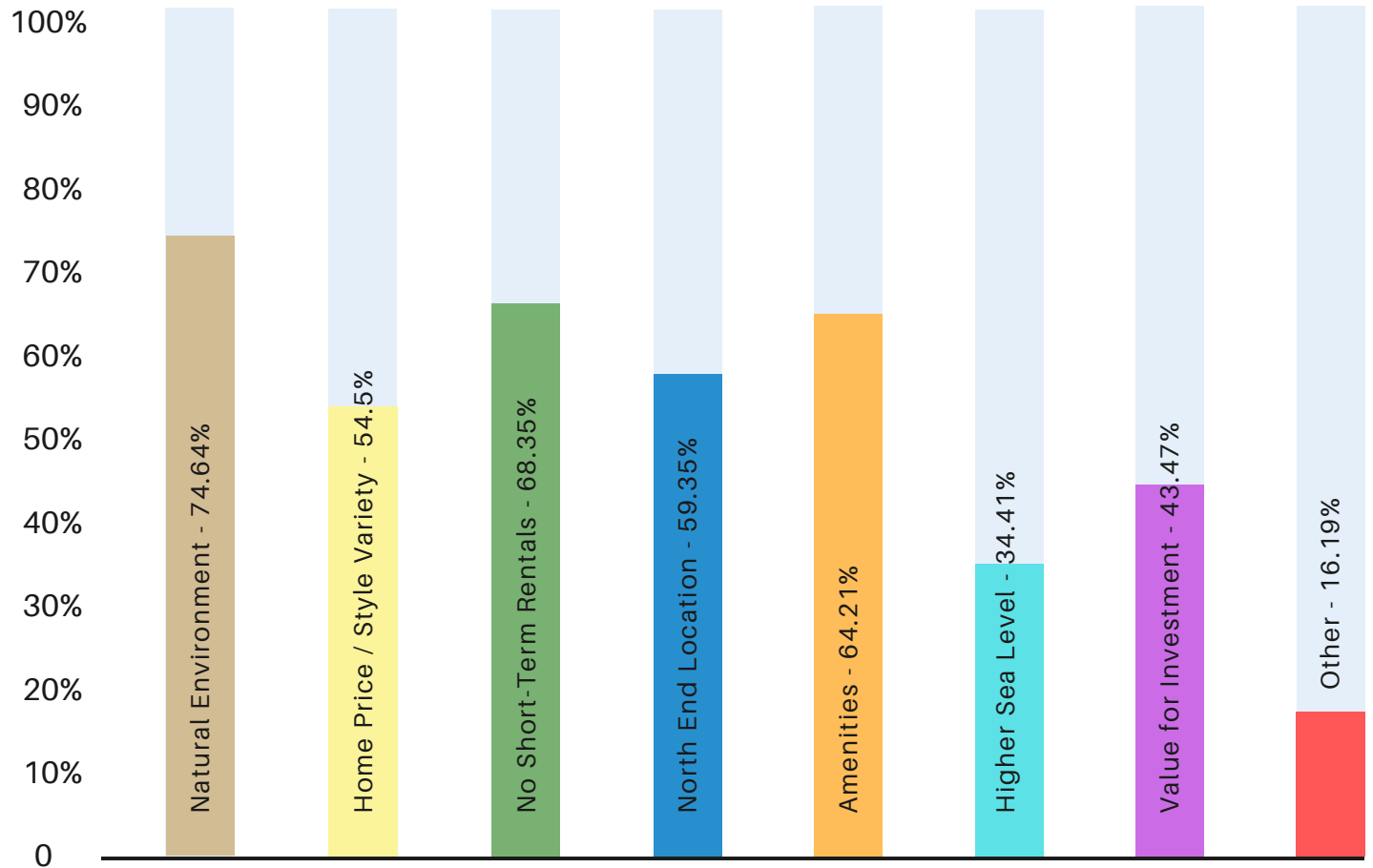
Natural Environment	26%
Diversity of neighborhoods	3%
Amenities	18%
All of the above	53%

2018 Responses

Natural Environment	21%
Diversity of neighborhoods	4%
Amenities	14%
All of the above	62%

Please note: In 2024 we elected a "check all that reply" response which results in a different perspective in percentages. 2018 and 2021 had fewer selections and a "pick one" format.

2024 Responses

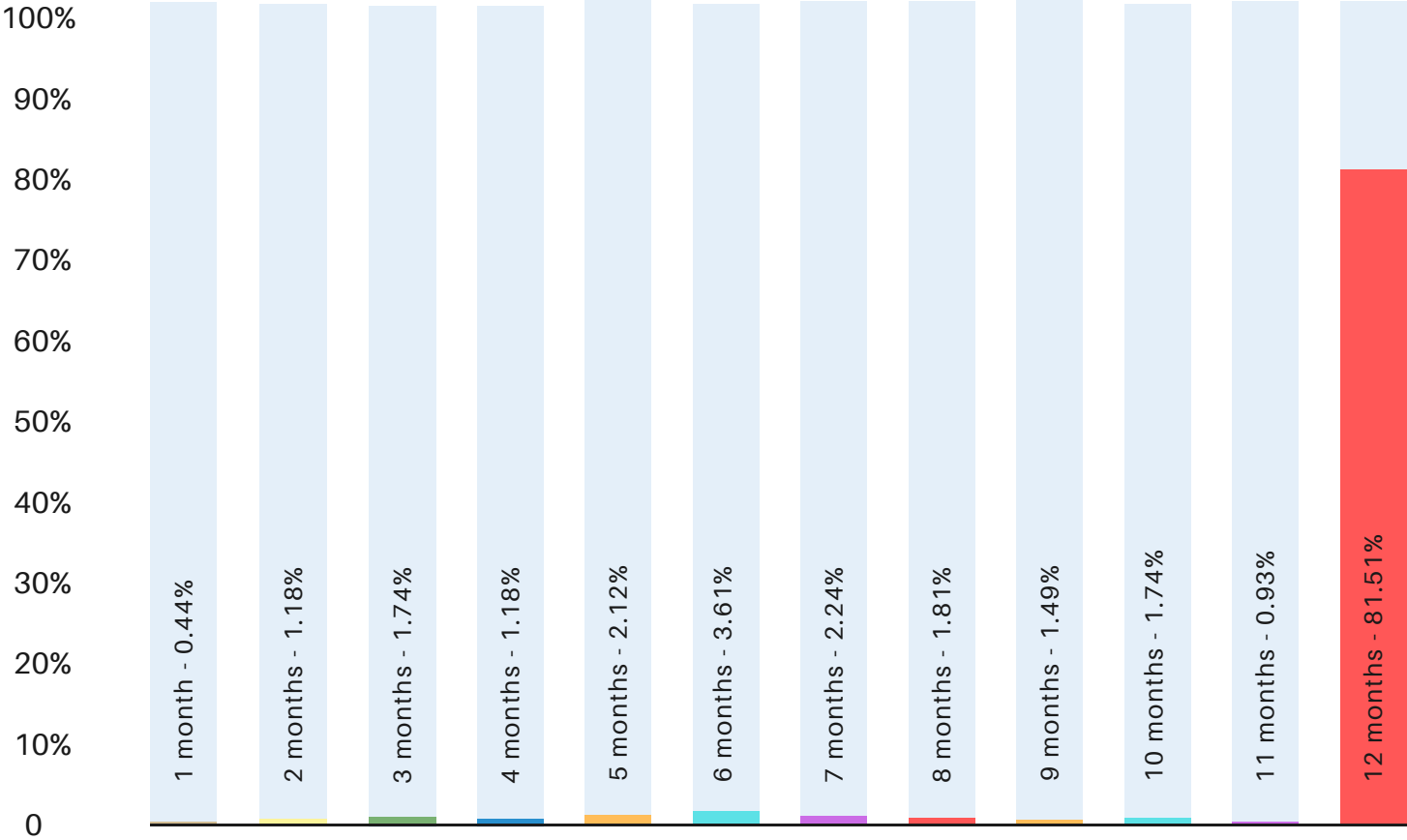


QUESTION 6

How many months of the year do you actively reside in HHP?

2021 Responses		2018 Responses	
1 month	> 1%	1 month	1%
2 months	1%	2 months	2%
3 months	2%	3 months	1%
4 months	2%	4 months	2%
5 months	1%	5 months	2%
6 months	3%	6 months	4%
7 months	3%	7 months	2%
8 months	2%	8 months	1%
9 months	1%	9 months	2%
10 months	2%	10 months	3%
11 months	3%	11 months	4%
12 months	80%	12 months	76%

2024 Responses

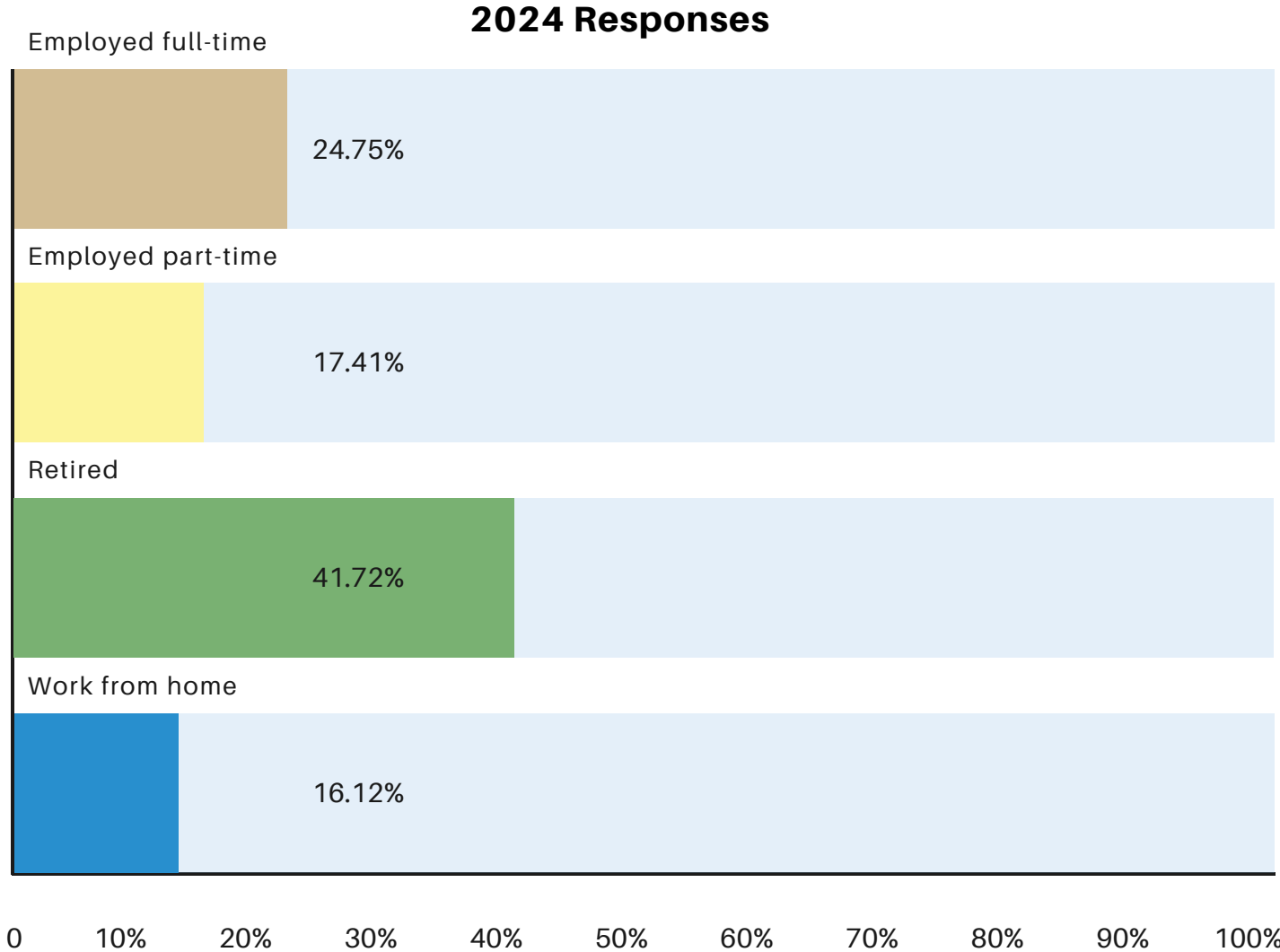


QUESTION 7
What is the employment status of household members 18 years and older.

2021 Responses
Employed full-time 31%
Employed part-time 21%
Retired 48%

2018 Responses
Employed full-time 28%
Employed part-time 22%
Retired 50%

Please note: In 2024 a 4th option of "work from home" was added due to the post-pandemic rising population of that status.



QUESTION 8

I visit the HHP website:

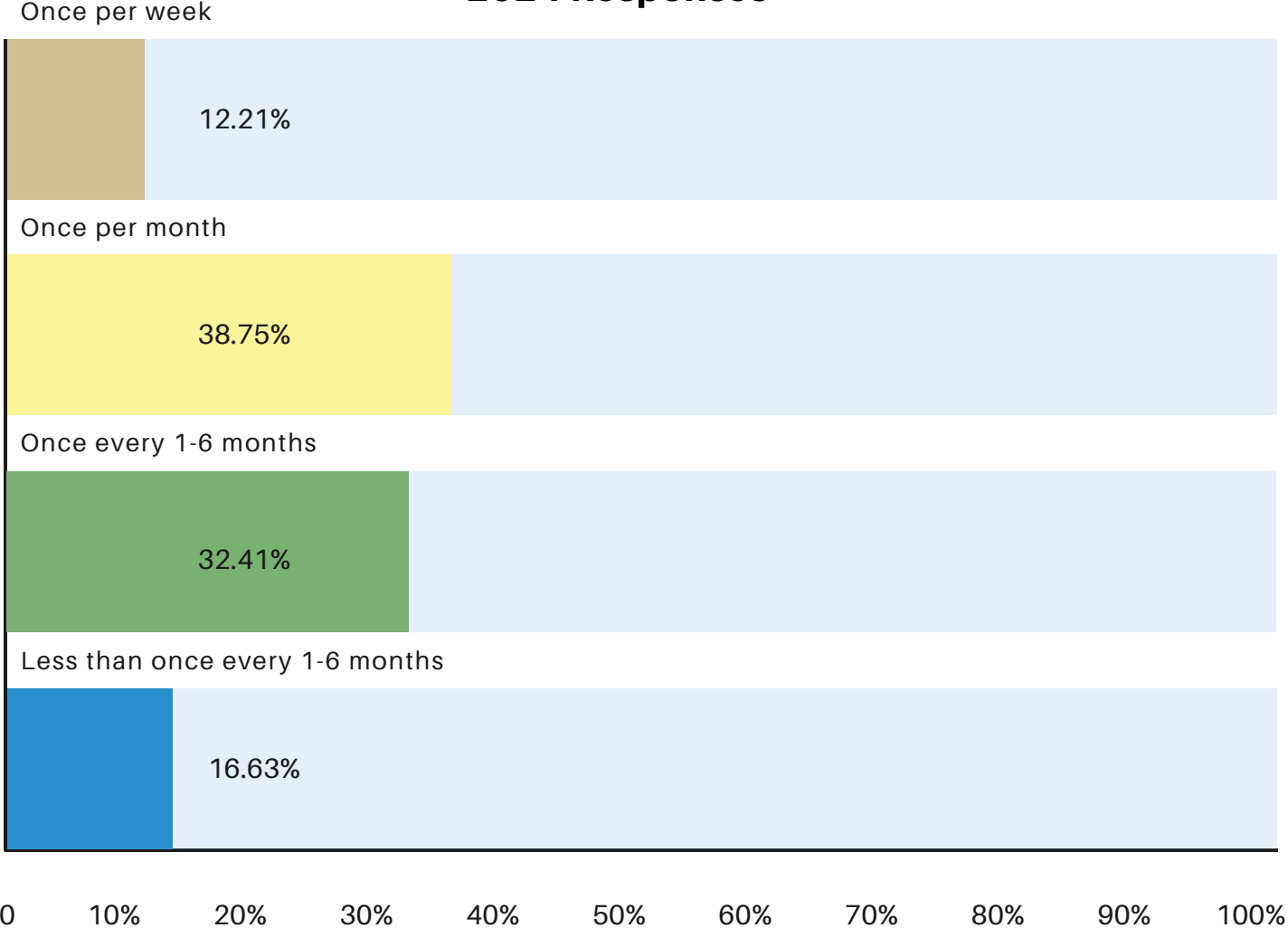
2021 Responses

Once per week	12%
Once per month	23%
Once every 1-6 months	43%
Less than once every 6 months	22%

2018 Responses

Once per week	7%
Once per month	66%
Once every 1-6 months	16%
Less than once every 6 months	11%

2024 Responses



QUESTION 9

Rank 1-6, with 1 being the highest, your reasons for using the HHP website.

2021 Responses

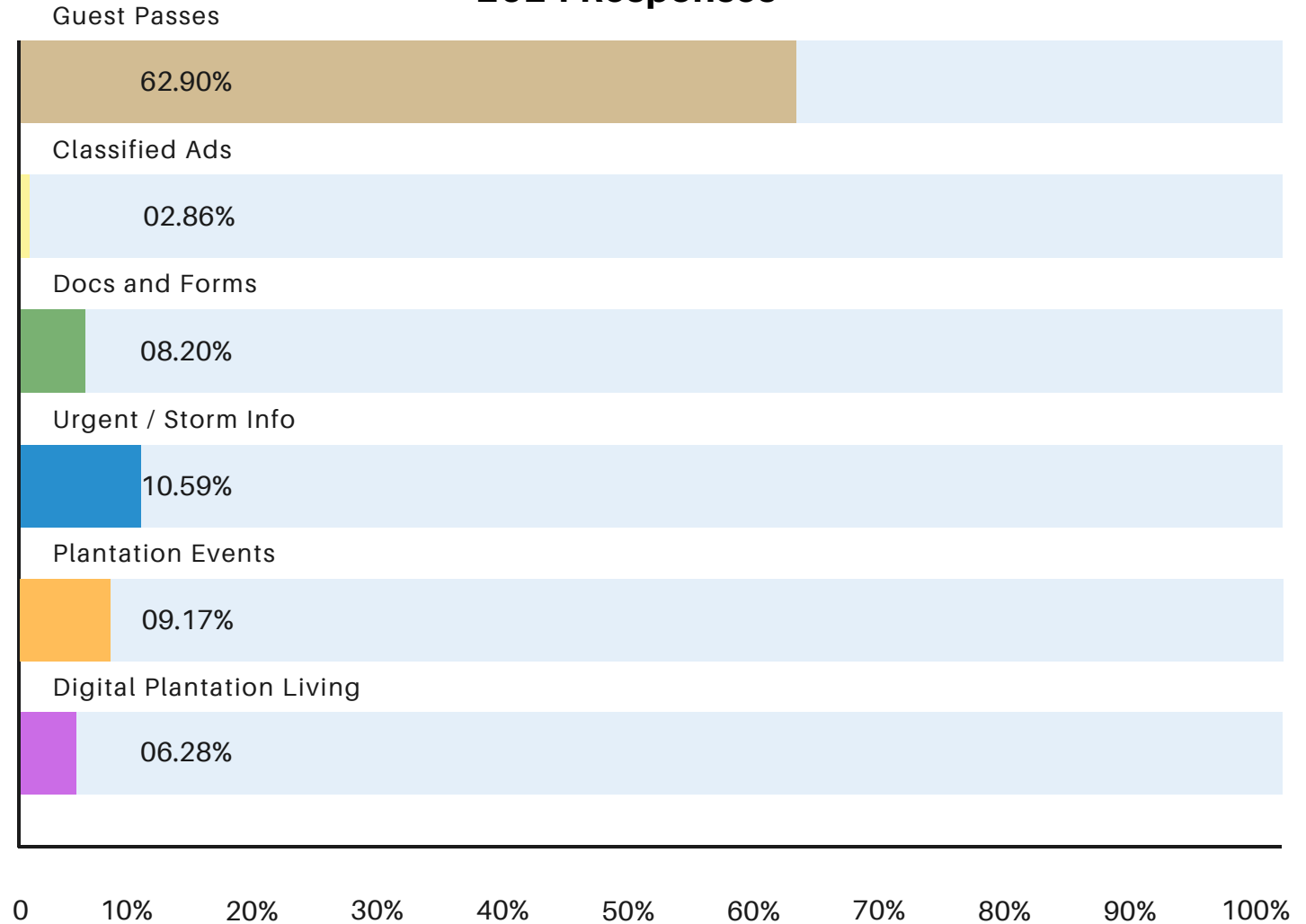
Guest Passes	60%
Classified Ads	4%
Docs & Forms	11%
Resident Directory	3%
Plantation Events	14%
Digital Plantation Living	8%

2018 Responses

Guest Passes	64%
Classified Ads	3%
Docs & Forms	8%
Resident Directory	3%
Plantation Events	15%
Digital Plantation Living	7%

Please note: In 2024 the defunct Resident Directory was removed and Urgent/Storm Info was added.

2024 Responses



QUESTION 10

I value Whooping Crane and Cypress Conservancies.

2021 Responses

YES - 90%

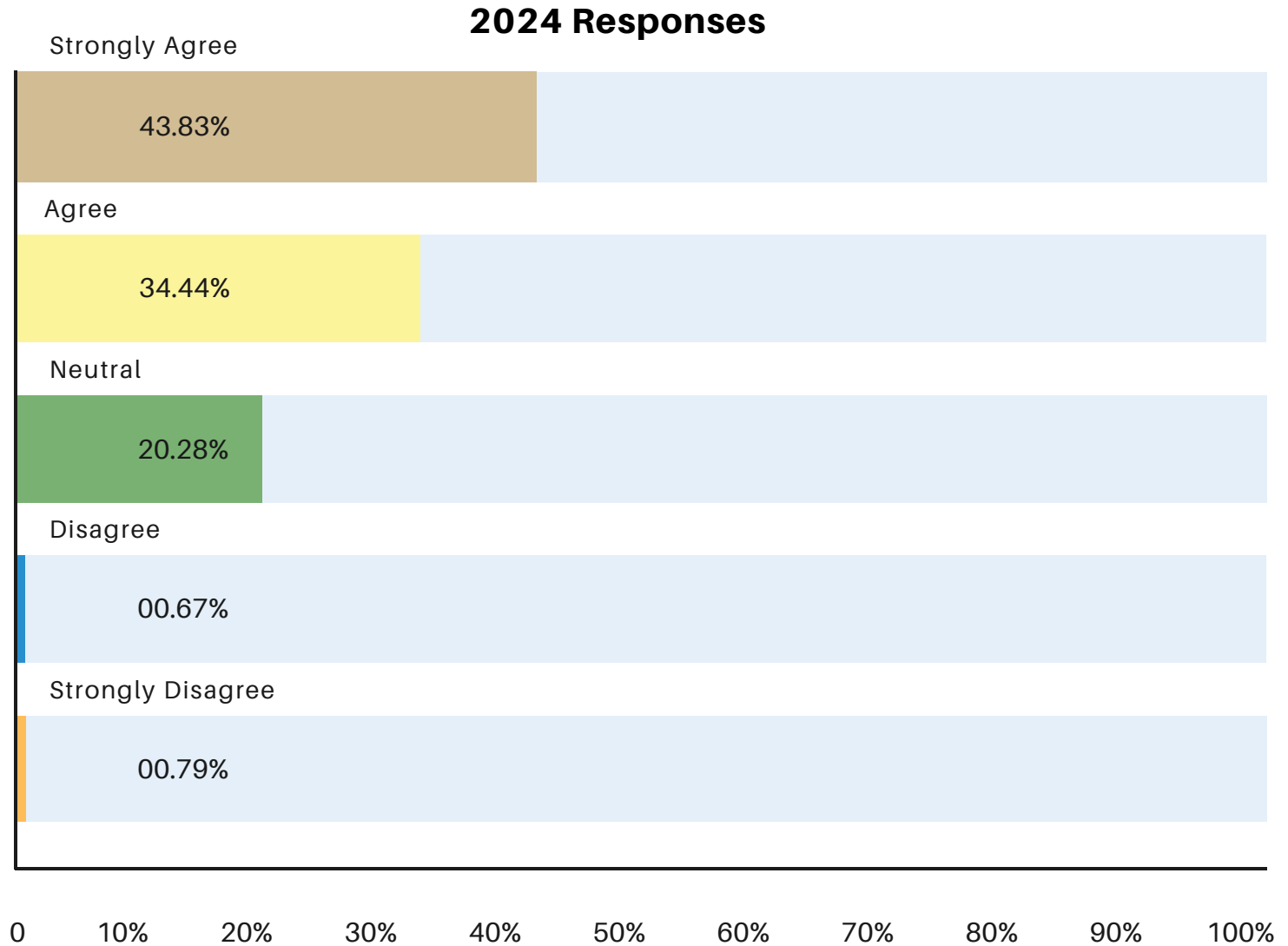
NO - 10%

2018 Responses

YES - 89%

NO - 11%

Please note: In the 2024 survey, the formatting of this question was changed from a yes / no question to a tiered response that allowed more granularity.

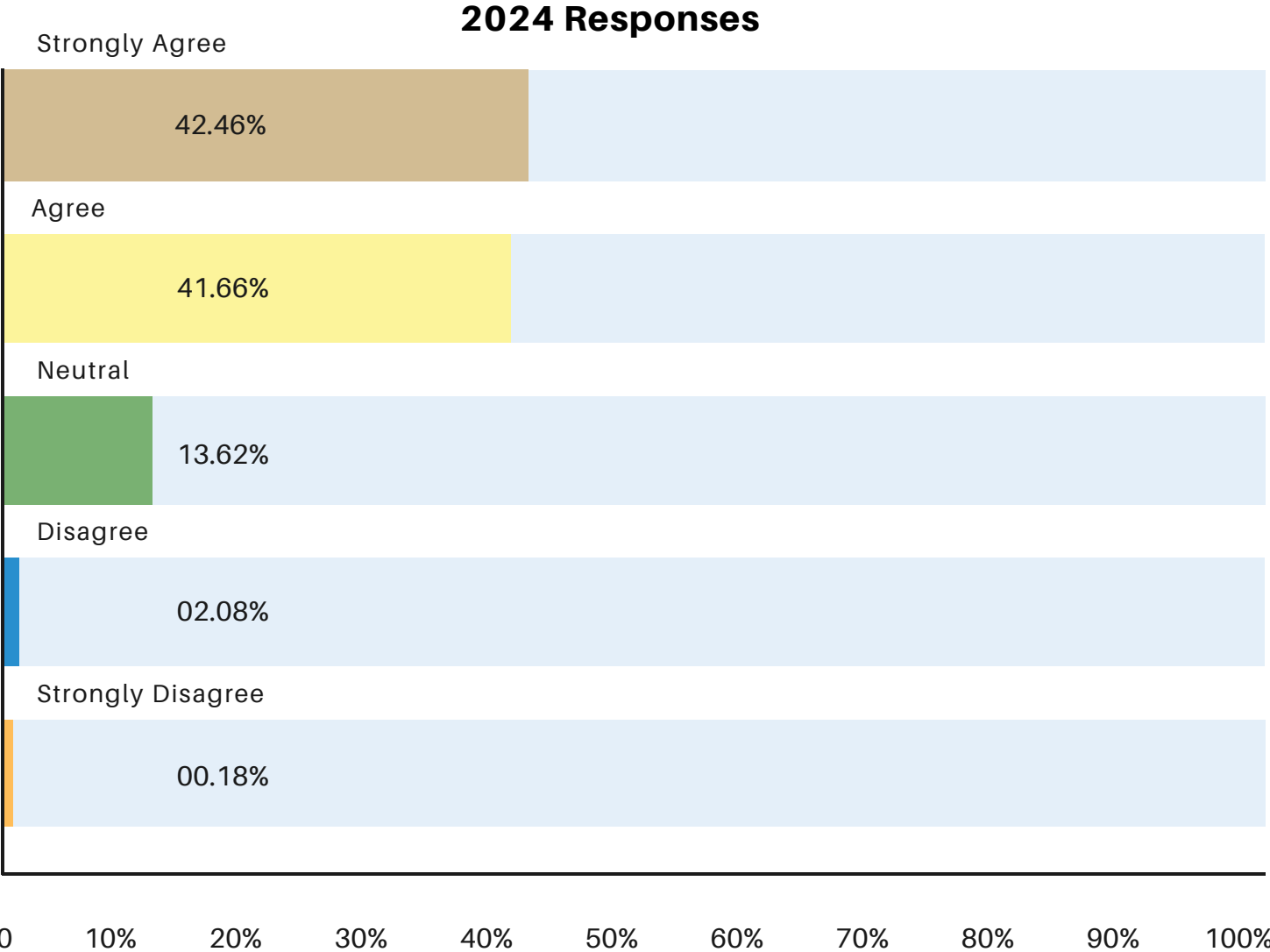


QUESTION 11
HHP expenditures
are well-managed.

2021 Responses
YES - 97%
NO - 3%

2018 Responses
YES - 97%
NO - 3%

Please note: In the 2024
survey, the formatting of this
question was changed from a
yes / no question to a tiered
response that allowed more
granularity.

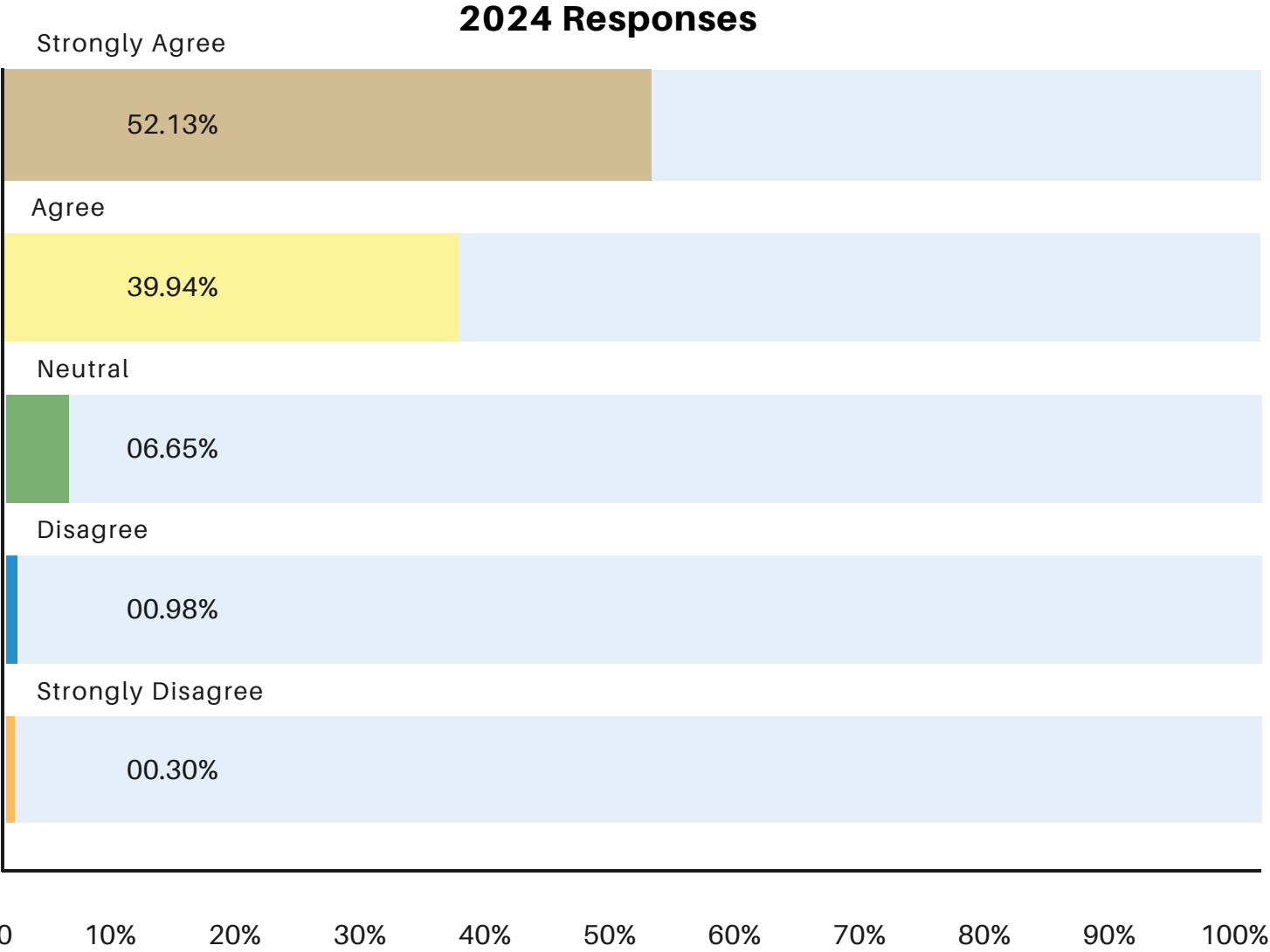


QUESTION 12
I receive value for
the Association dues
I pay.

2021 Responses
YES - 97%
NO - 3%

2018 Responses
YES - 96%
NO - 4%

Please note: In the 2024
survey, the formatting of this
question was changed from a
yes / no question to a tiered
response that allowed more
granularity.



QUESTION 13

**Please rank the following
POA Communications
vehicles in order of
importance.**

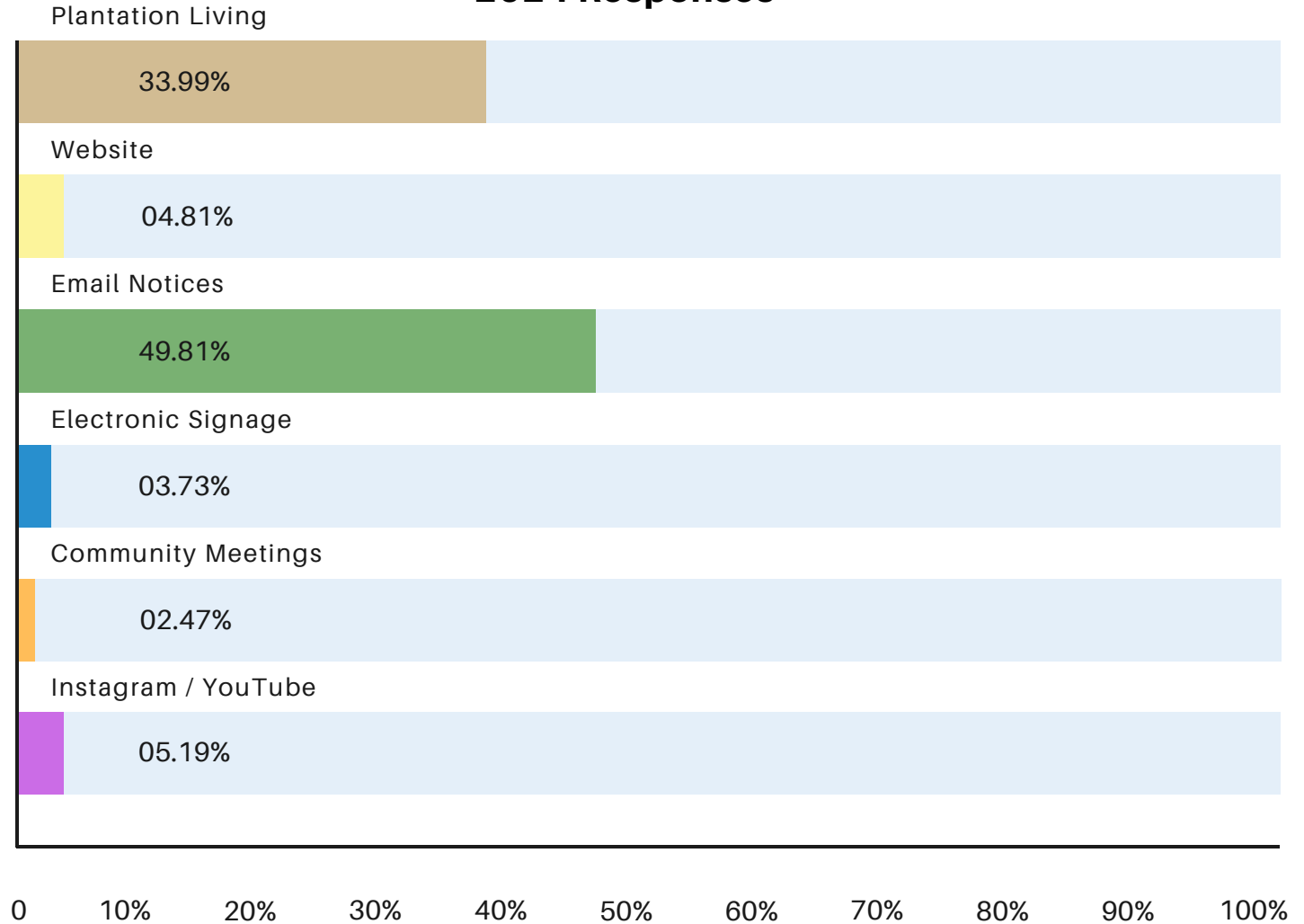
2021 Responses

Community Meetings	2%
Plantation Living	29%
Signs at Gate	4%
EMail Notices	53%
Website	5%
Instagram/YouTube	5%
Online Res. Dir.	2%

2018 Responses

Map	4%
Plantation Living	38%
Signs at Gate	4%
EMail Notices	46%
Website	4%
Online Res. Dir.	5%

2024 Responses

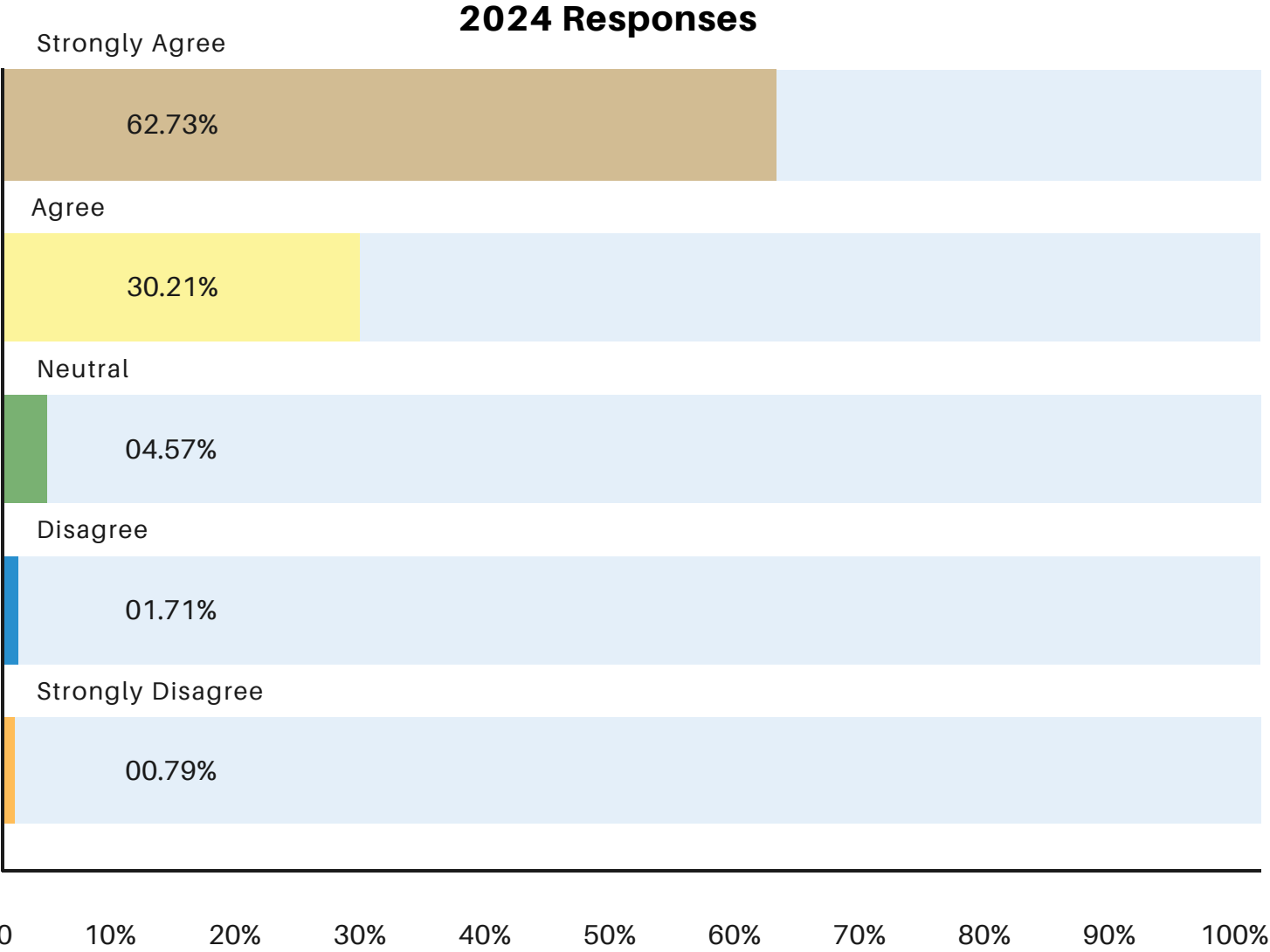


QUESTION 14
I read Plantation
Living on a regular
basis.

2021 Responses
YES - 95%
NO - 5%

2018 Responses
YES - 95%
NO - 5%

Please note: In the 2024
survey, the formatting of this
question was changed from a
yes / no question to a tiered
response that allowed more
granularity.



QUESTION 15

What sections of
Plantation Living do you
read?

(check all that apply)

2021 Responses

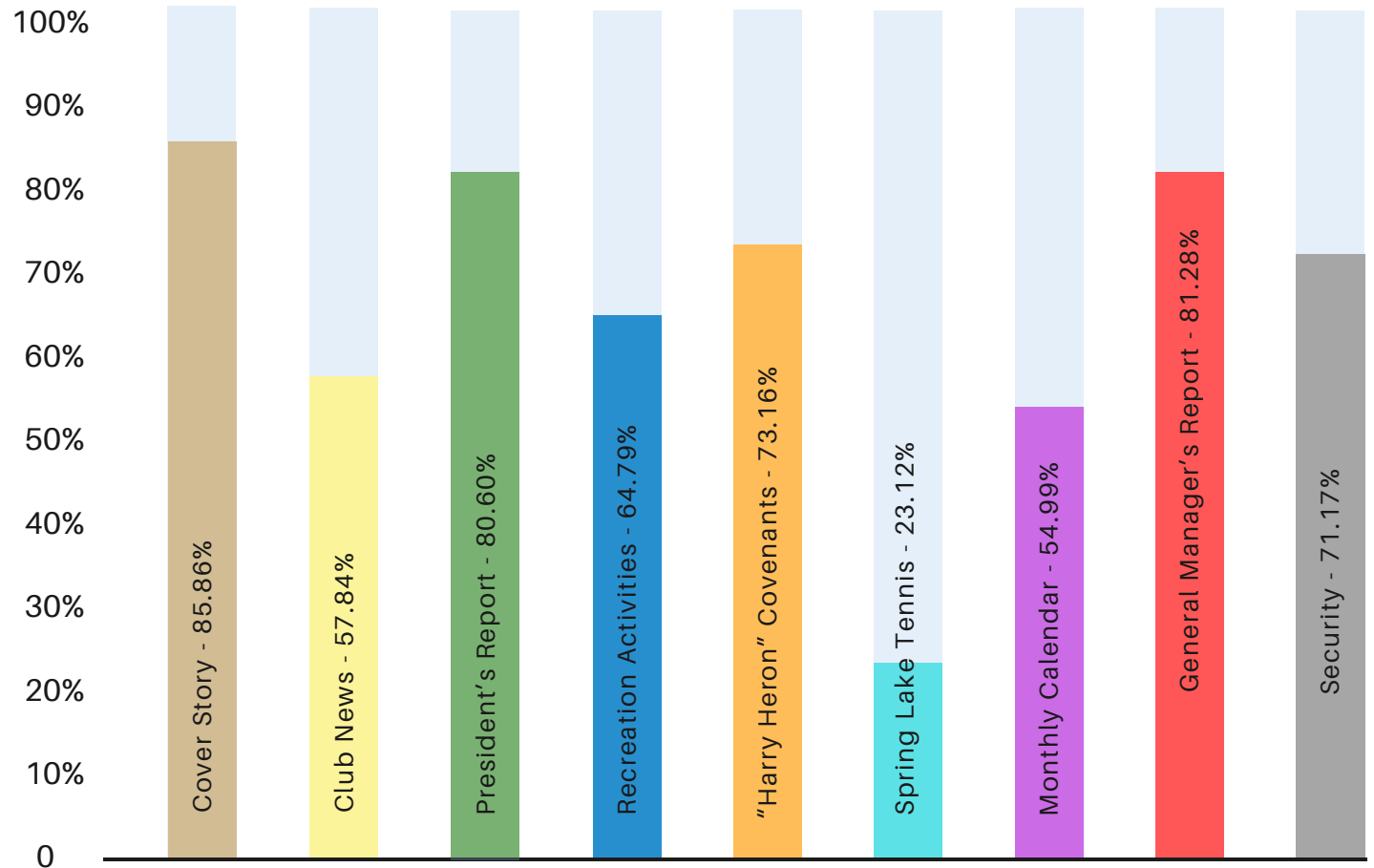
Cover Story	87%
President's Report	83%
General Manager's Report	83%
Lowcountry Nature	60%
Recreation Activities	70%
Security	76%
Club News	61%
Monthly Calendar	61%
Harry Heron	75%

2018 Responses

Cover Story	89%
President's Report	84%
General Manager's Report	84%
Lowcountry Nature	58%
Recreation Activities	65%
Security	79%
Club News	59%
Monthly Calendar	59%
Harry Heron	75%

Please note: In 2018, 2021 and 2024 we elected a "check all that reply" response which results in a different perspective in percentages. These percentages will not add up to 100%.

2024 Responses



QUESTION 16

Plantation Living features a monthly article focused on Covenants Issues. If you are familiar with "Harry Heron", do you think the material informs you of the Rules and Regulations?

2021 Responses

YES - 85%

NO - 4%

NOT AWARE - 11%

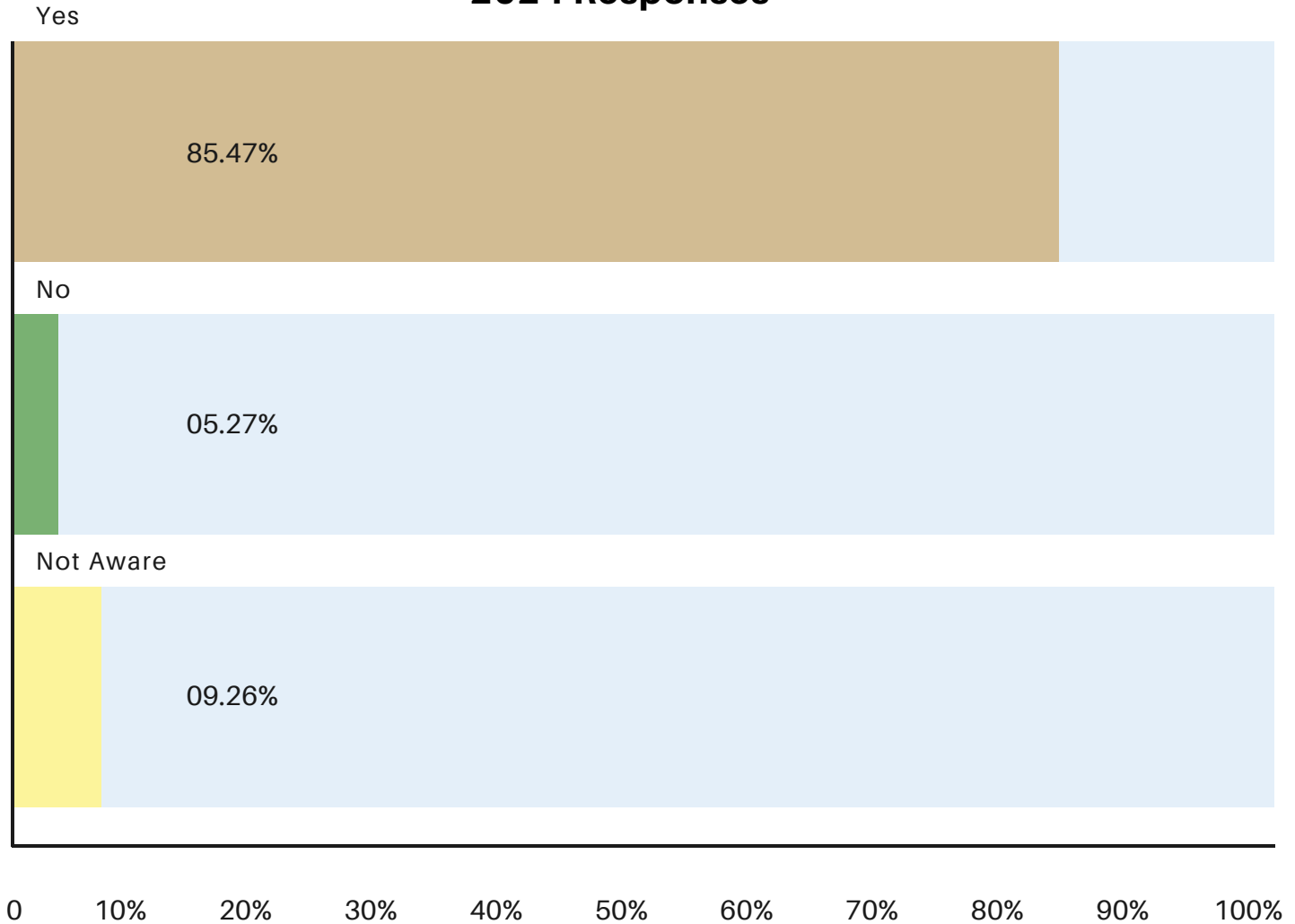
2018 Responses

YES - 83%

NO - 3%

NOT AWARE - 13%

2024 Responses



QUESTION 17
The Architectural
Review Board's (ARB)
decisions protect
property values.

2021 Responses

YES - 92%

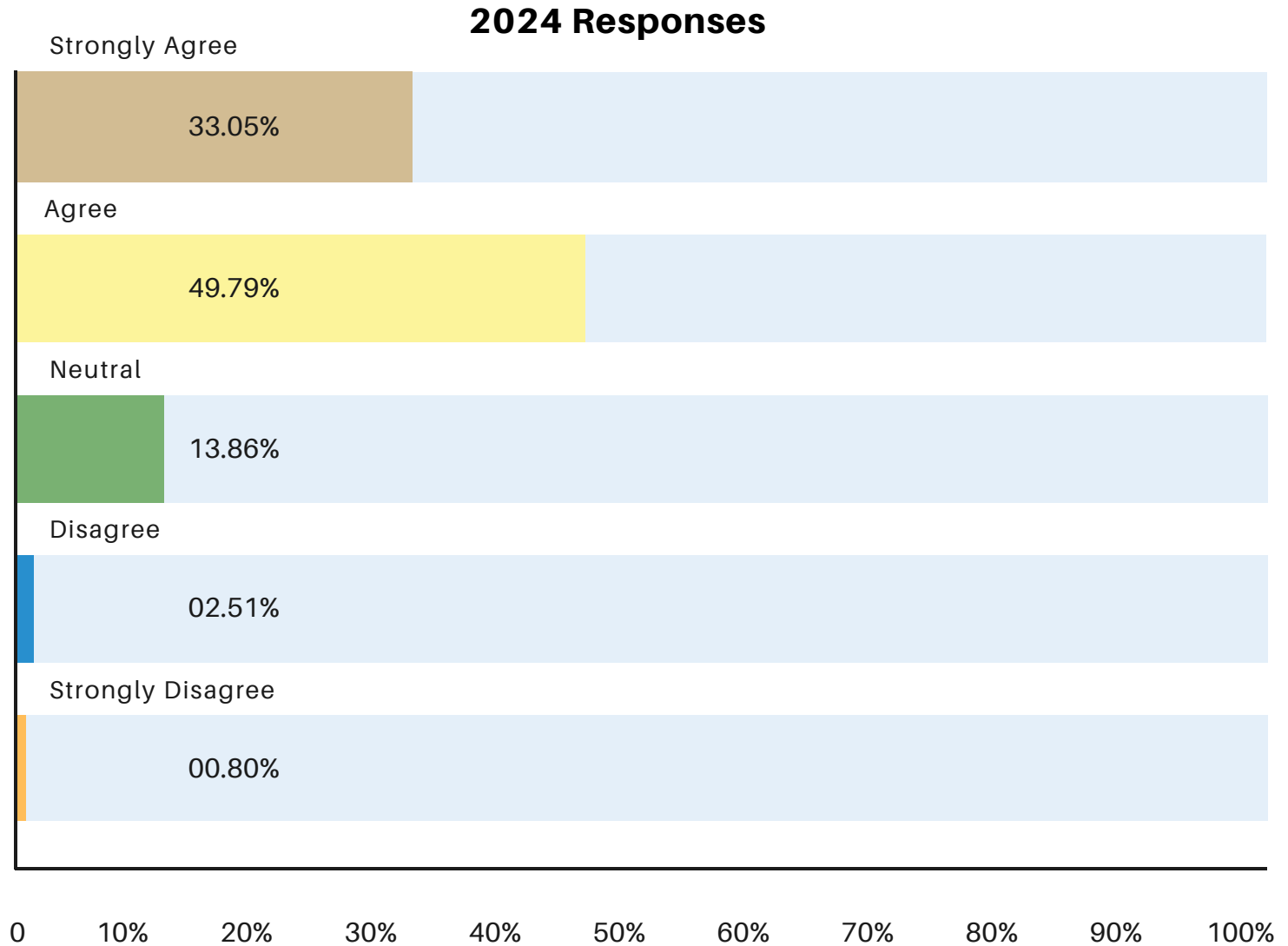
NO - 8%

2018 Responses

YES - 94%

NO - 6%

Please note: In the 2024
survey, the formatting of this
question was changed from a
yes / no question to a tiered
response that allowed more
granularity.



QUESTION 18

Are the Plantation's Covenants and Rules and Regulations enforced?

2021 Responses

Too strict - 16%

Just right - 67%

Not strict enough - 17%

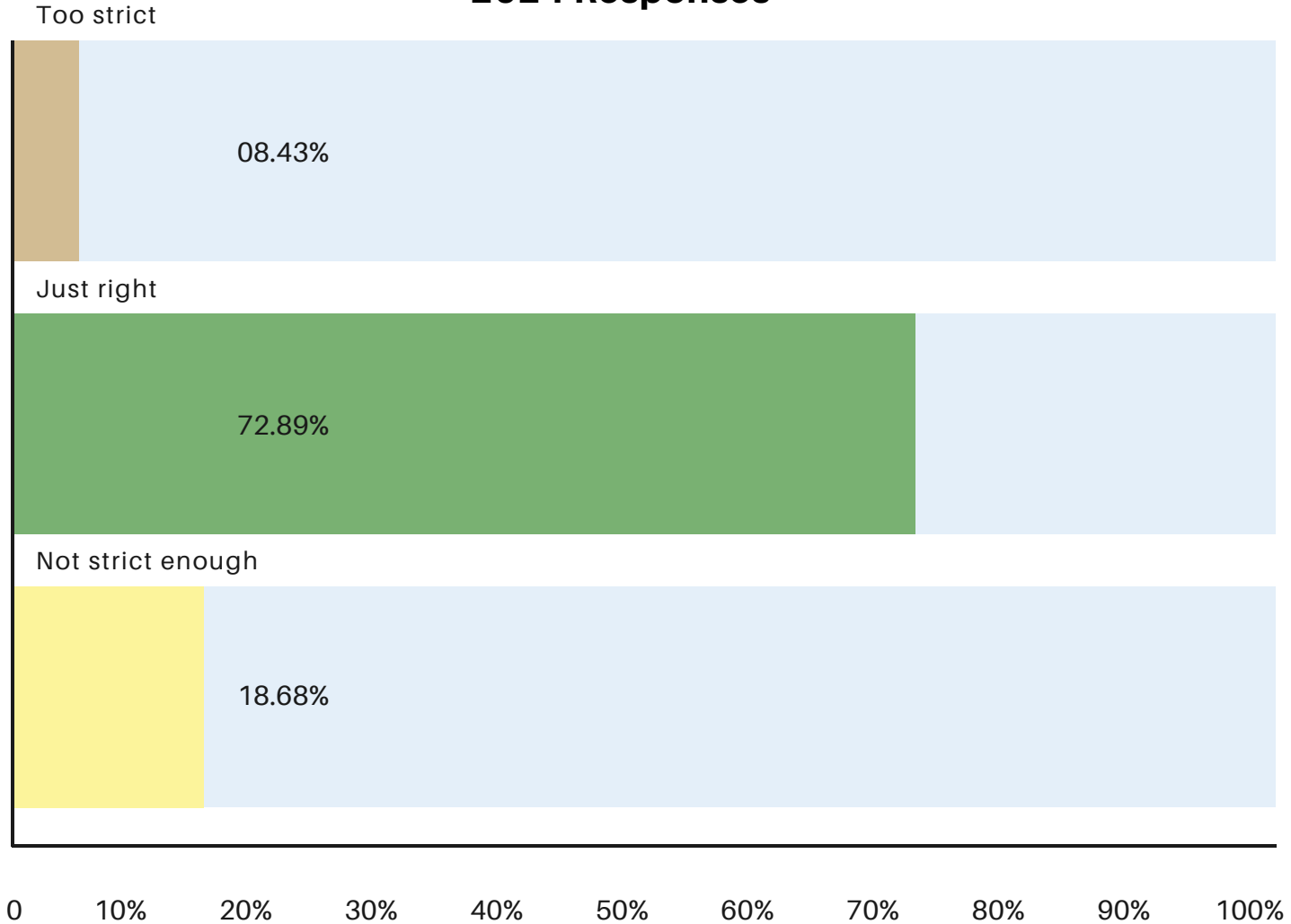
2018 Responses

Too strict - 12%

Just right - 69%

Not strict enough - 19%

2024 Responses



QUESTION 19

HHP is maintained to an appropriate level.
ie: appearance, functionality, lagoon maintenance, etc.

2021 Responses

YES - 93%

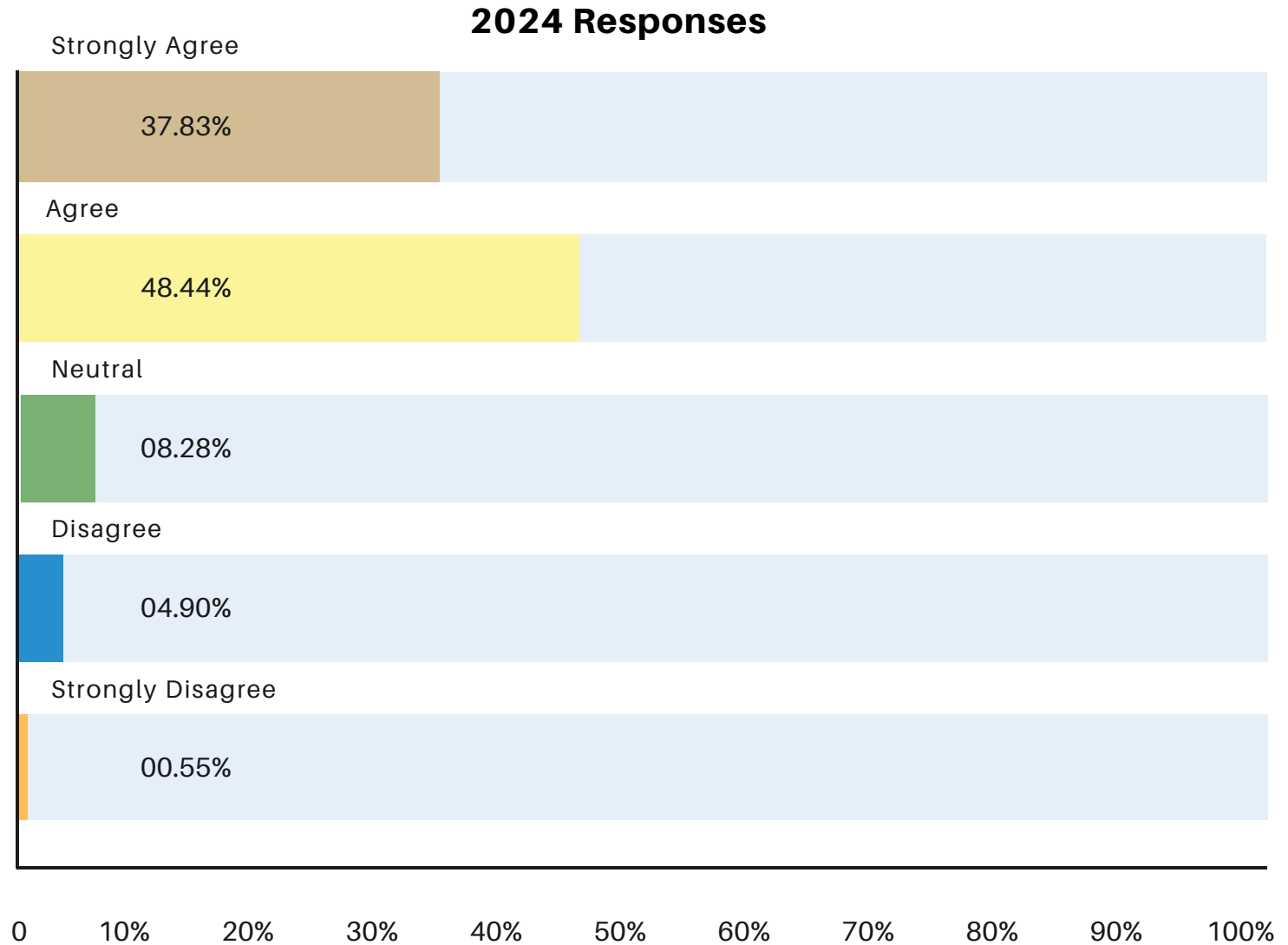
NO - 7%

2018 Responses

YES - 92%

NO - 8%

Please note: In the 2024 survey, the formatting of this question was changed from a yes / no question to a tiered response that allowed more granularity.



QUESTION 20

The frequency of the road-resurfacing schedule is adequate.

2021 Responses

YES - 83%

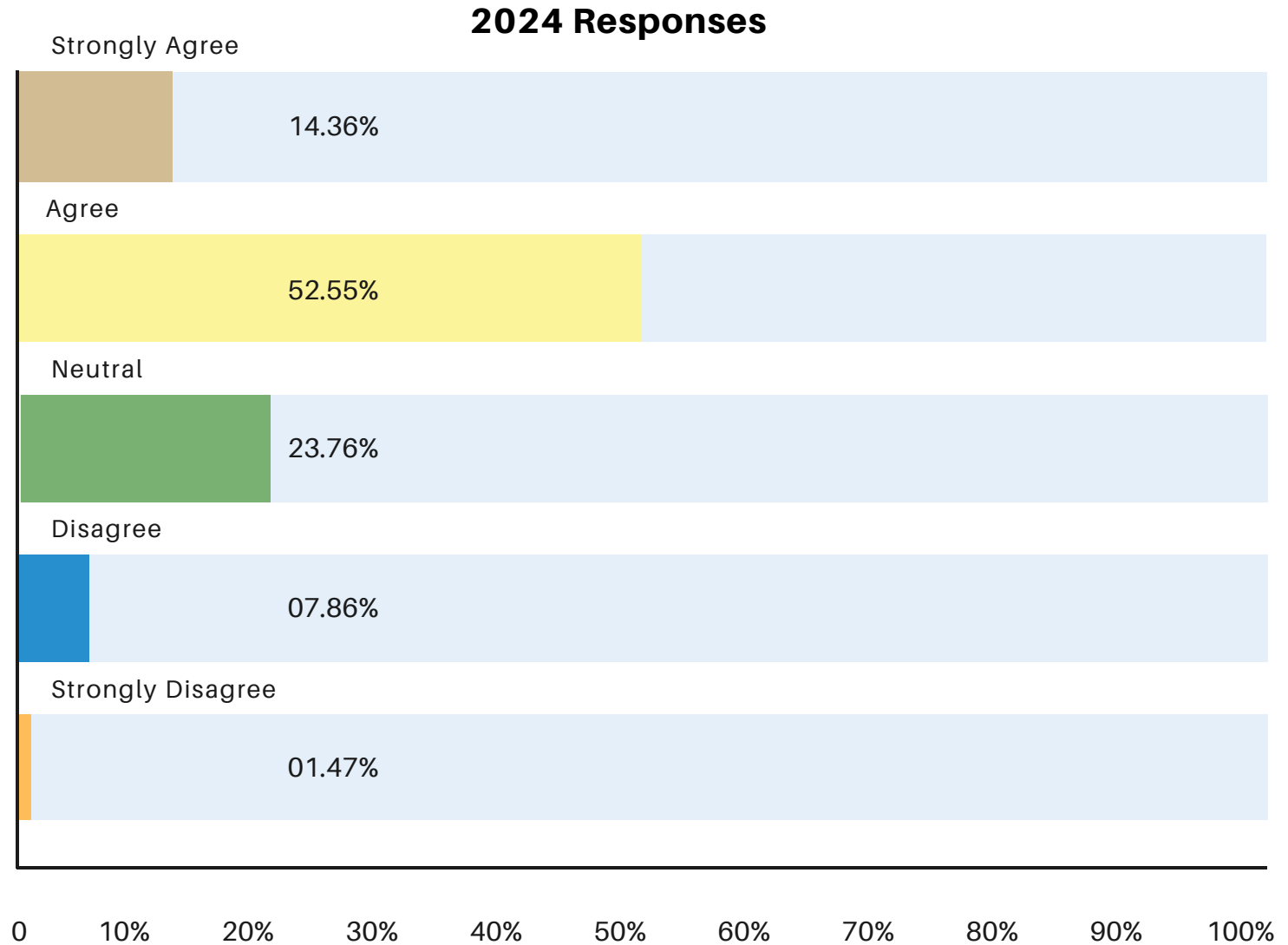
NO - 17%

2018 Responses

YES - 86%

NO - 14%

Please note: In the 2024 survey, the formatting of this question was changed from a yes / no question to a tiered response that allowed more granularity.



QUESTION 21

The frequency of the road restriping is adequate.

2021 Responses

YES - 85%

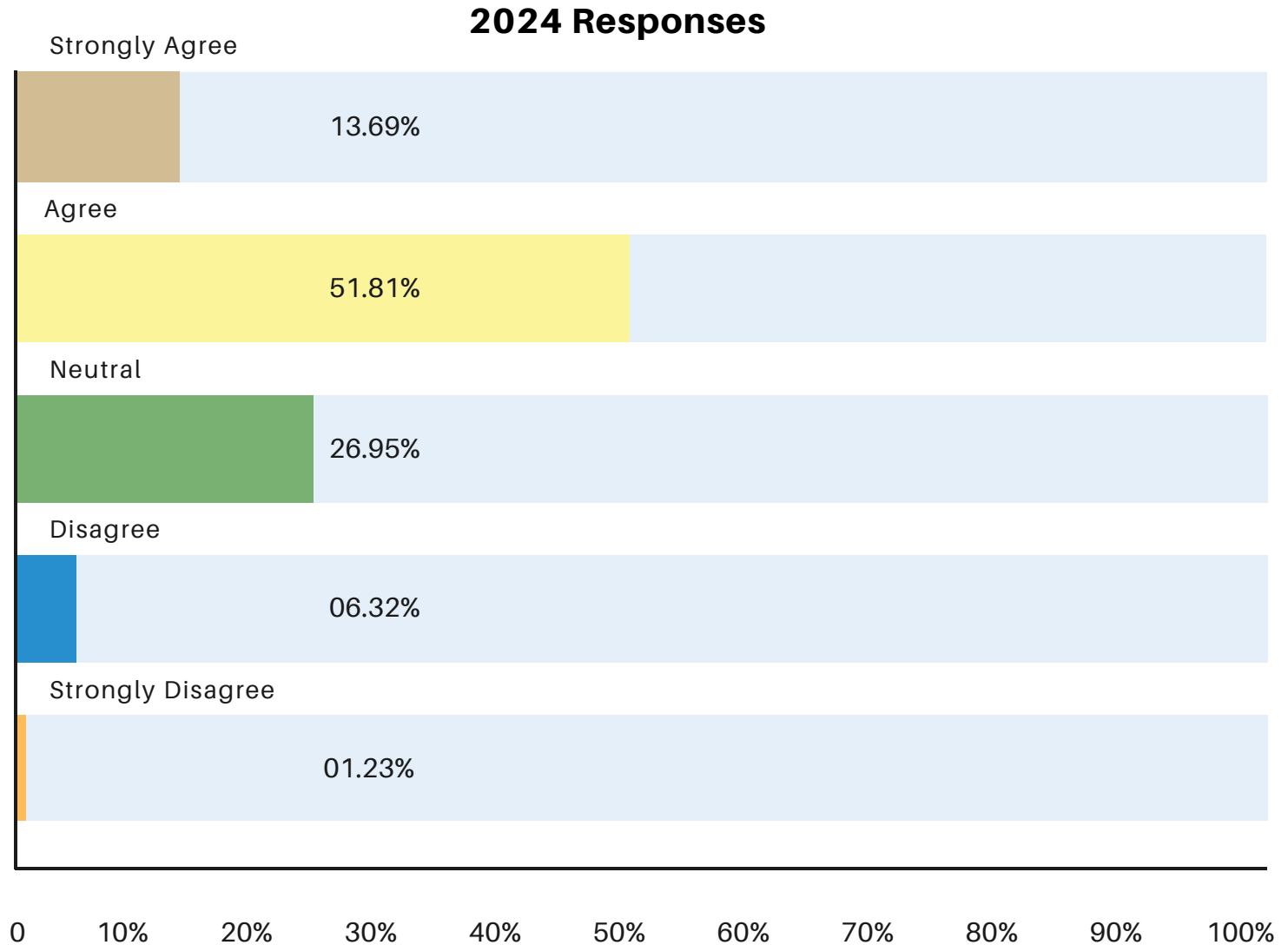
NO - 15%

2018 Responses

YES - 88%

NO - 12%

Please note: In the 2024 survey, the formatting of this question was changed from a yes / no question to a tiered response that allowed more granularity.



QUESTION 22

The frequency of the leisure path resurfacing is adequate.

2021 Responses

YES - 66%

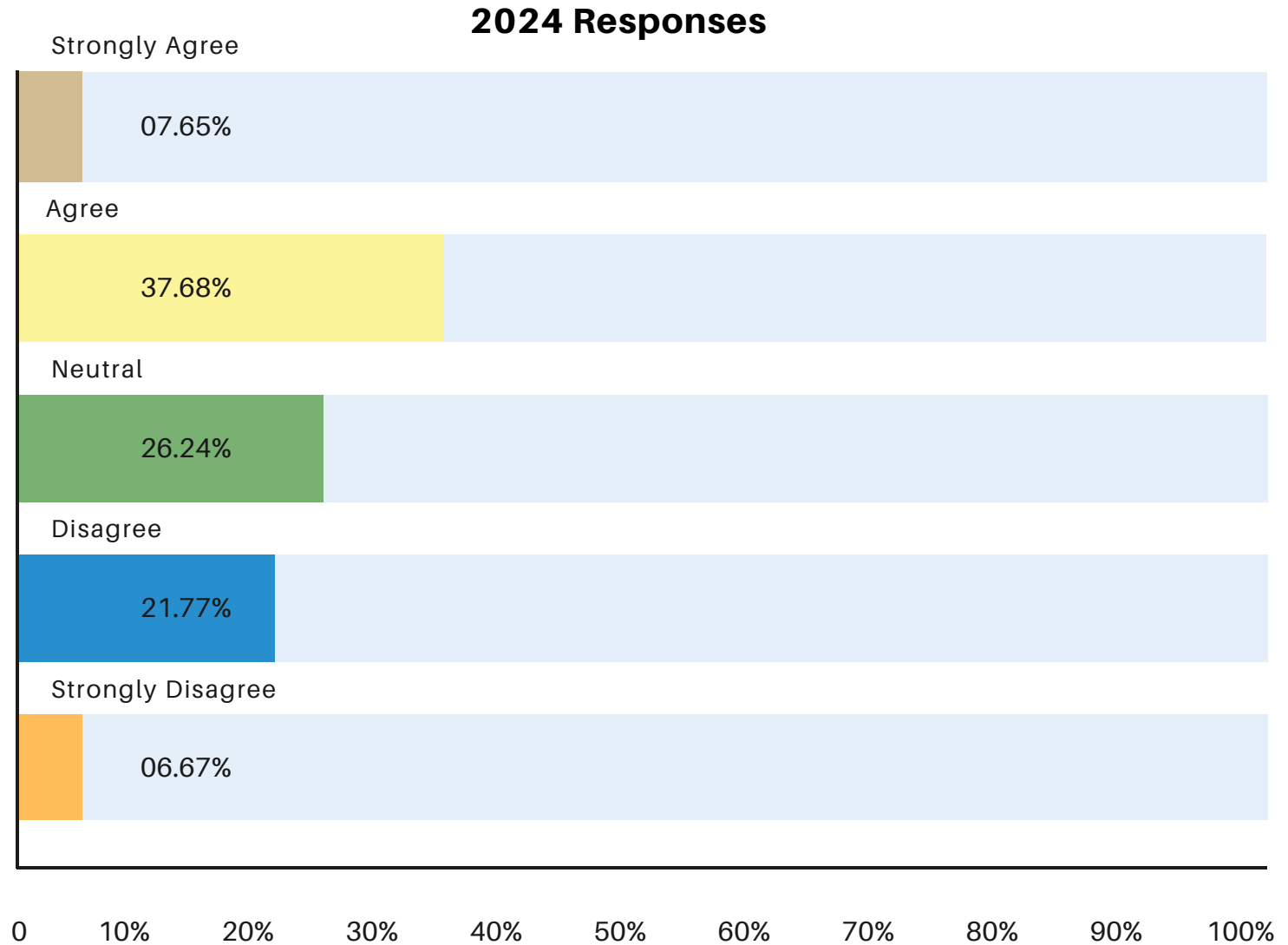
NO - 34%

2018 Responses

YES - 78%

NO - 22%

Please note: In the 2024 survey, the formatting of this question was changed from a yes / no question to a tiered response that allowed more granularity.

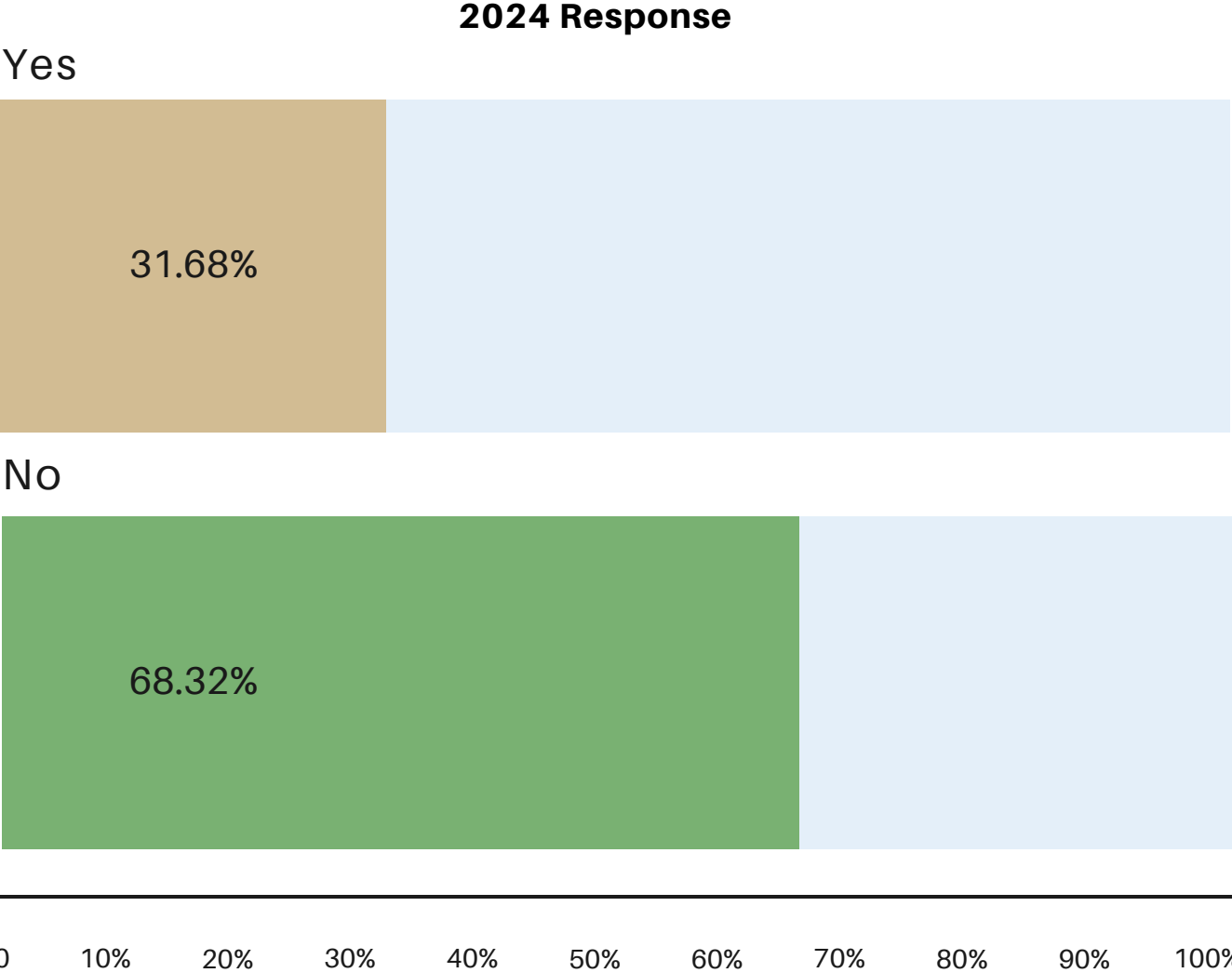


QUESTION 23
I subscribe to the
Island Packet.

2021 Responses
YES - 56%
NO - 44%

2018 Responses
YES - 63%
NO - 37%

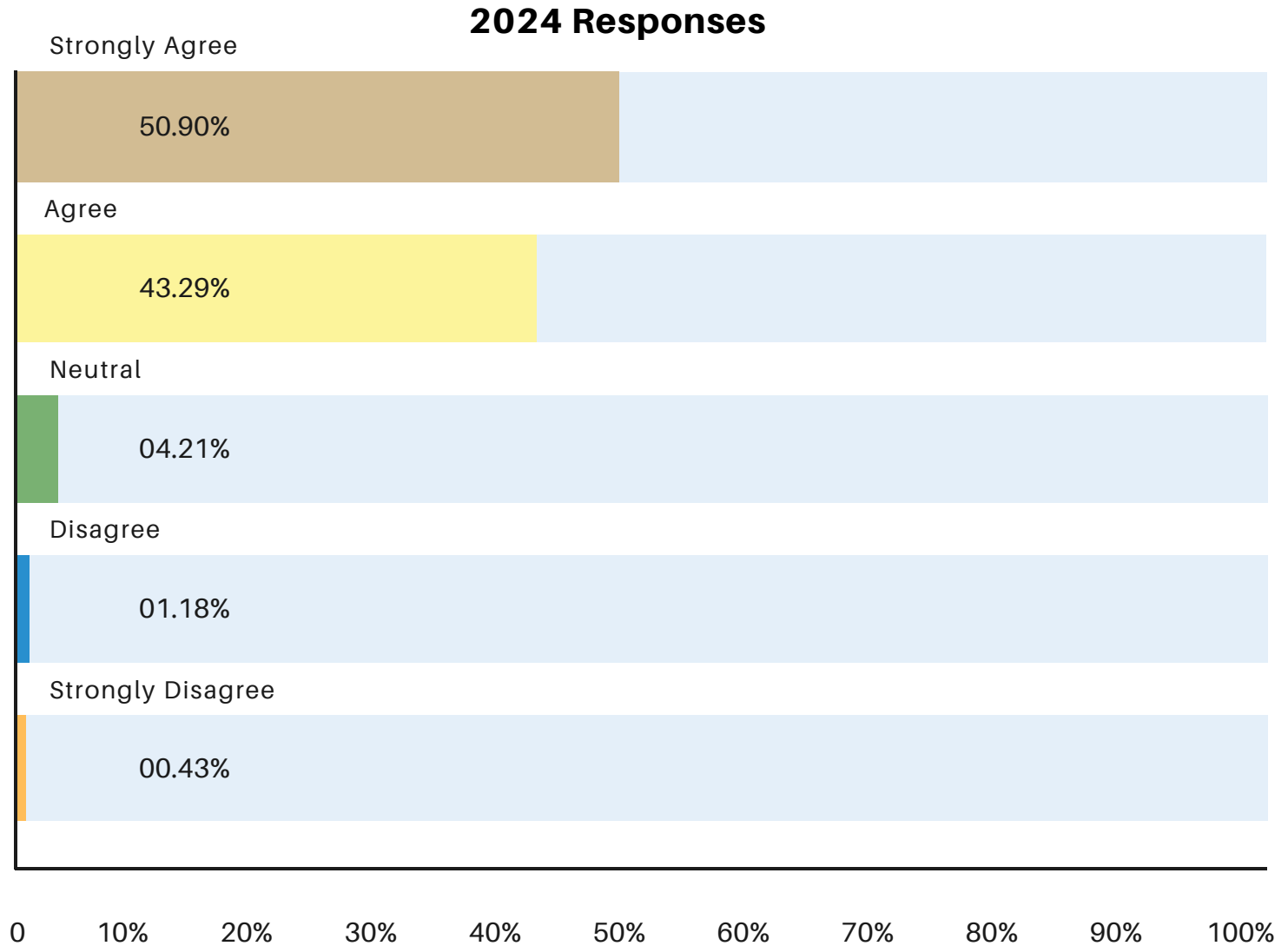
Please note: In the 2024
survey, the formatting of this
question was changed from a
yes / no question to a tiered
response that allowed more
granularity.



QUESTION 24
The quality of life in
Hilton Head Plantation
is consistent with my
needs and wants.

2021 Responses
Strongly Agree 58%
Agree 39%
Disagree 3%
Strongly Disagree > 1%

2021 Responses
Strongly Agree 57%
Agree 41%
Disagree 2%
Strongly Disagree > 1%



QUESTION 25

Rank only the following amenities that you use, by importance. Rank 1-12, with 1 being the highest.

2021 Responses (1st choice only)

Leisure Paths	37%
DH / Pine Island	27%
SL Pavillion	2%
SL Swimming Pool	18%
SL Racquet Club	7%
Bocce Ball	1%
Ball Fields	1%
Plantation House	3%
Playgrounds	1%
Fishing in Lagoons	3%

2018 Responses (1st choice only)

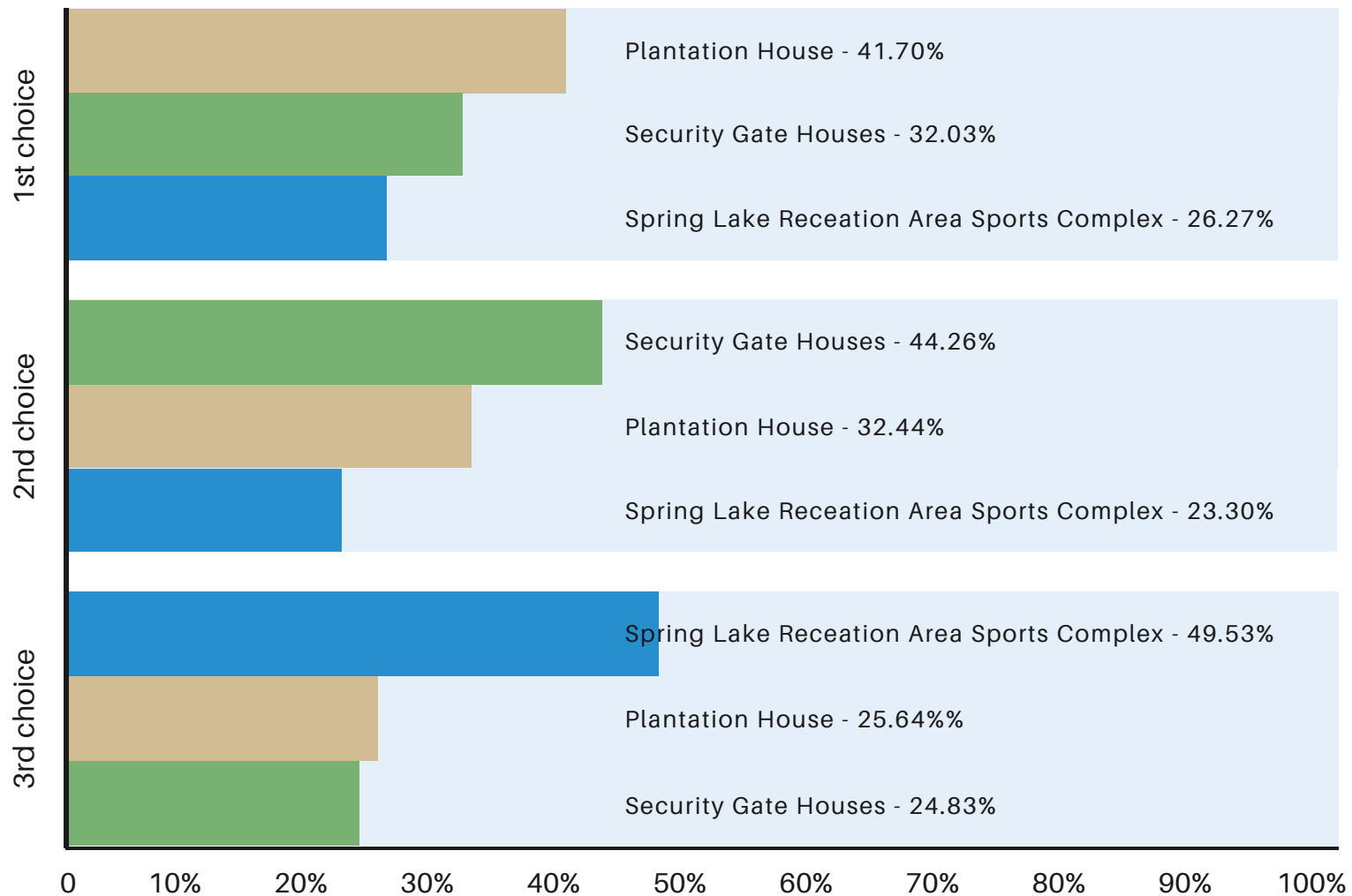
Leisure Paths	31%
DH / Pine Island	22%
SL Pavillion	3%
SL Swimming Pool	25%
SL Racquet Club	7%
Bocce Ball	2%
Ball Fields	1%
Plantation House	5%
Playgrounds	1%
Fishing in Lagoons	3%

2024 Responses

	SL Swimming Pool	SL Tennis	SL Pavillion	Plantation House	Dolphin Head/Pine Island	Pickleball	Bocce Ball	Ball Fields	Playgrounds	Leisure Paths	Fishing in Lagoons	Basketball
1ST	18%	7%	3%	5%	24%	4%	2%	<1%	<1%	34%	2%	<1%
2ND	17%	2%	6%	9%	33%	3%	3%	1%	2%	23%	1%	<1%
3RD	19%	2%	11%	15%	20%	3%	2%	2%	6%	16%	2%	2%
4TH	14%	2%	20%	17%	12%	4%	3%	3%	9%	10%	4%	1%
5TH	12%	4%	19%	20%	7%	4%	4%	4%	10%	9%	4%	3%
6TH	8%	5%	15%	20%	4%	8%	4%	6%	14%	5%	7%	4%
7TH	4%	10%	12%	10%	2%	10%	8%	13%	12%	3%	8%	8%
8TH	3%	10%	7%	5%	2%	10%	13%	13%	14%	3%	11%	9%
9TH	2%	11%	5%	5%	2%	10%	14%	16%	11%	2%	11%	11%
10TH	3%	10%	4%	3%	2%	9%	15%	21%	8%	2%	12%	11%
11TH	4%	11%	4%	1%	2%	13%	14%	10%	5%	3%	14%	19%
12TH	4%	19%	<1%	2%	3%	15%	8%	26%	4%	2%	16%	22%

QUESTION 26

The results of the 2021 Resident Opinion Survey designated the Plantation House to be the next Capital Improvement Project to be considered. Which Capital Improvement Project would you like the Board to consider next for complete facility redesign / upgrade? Rank 1 through 3, with 1 being the top priority. Do not duplicate numbers.



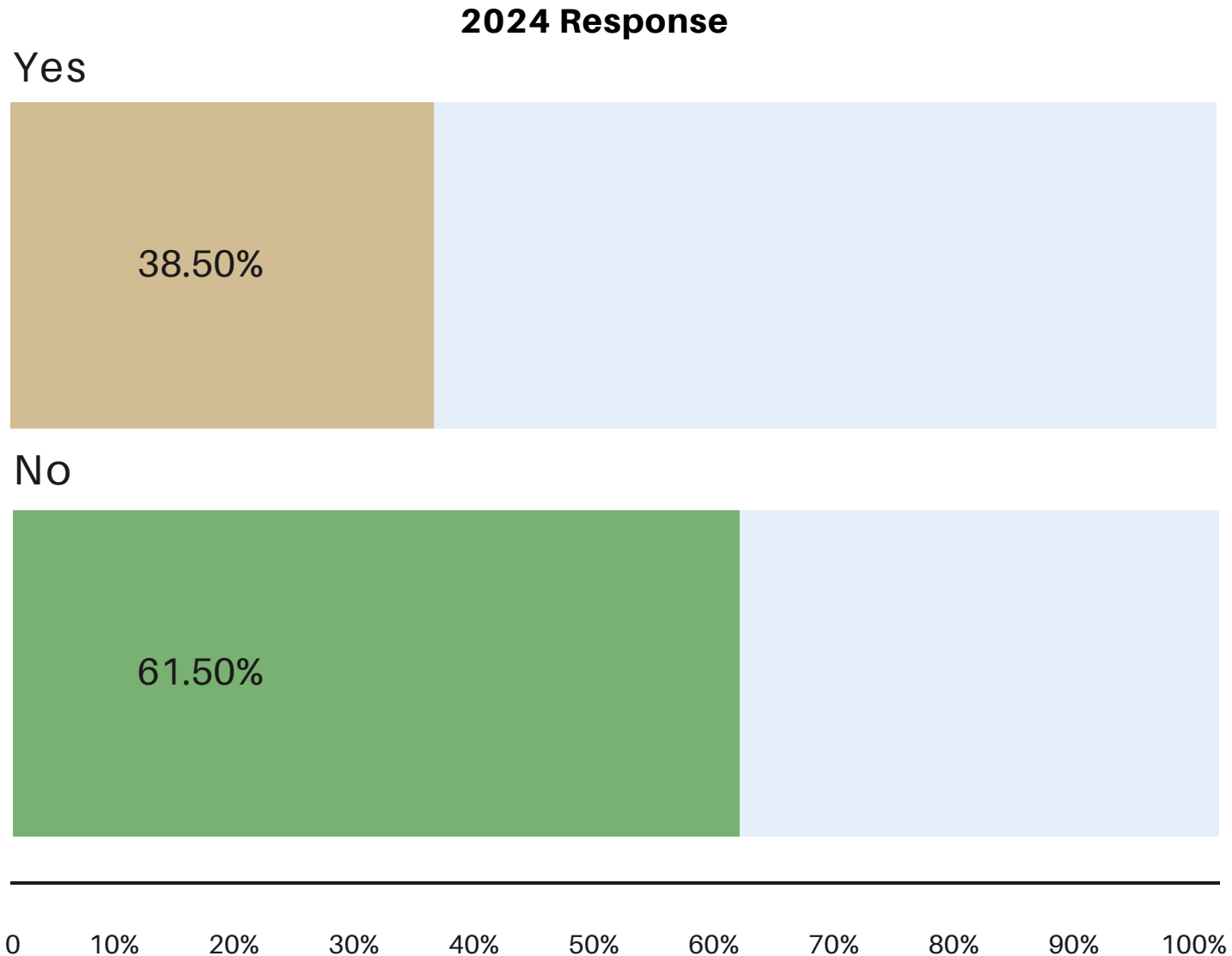
QUESTION 27
Which activities /
programs would you
like to see HHP offer
(or offer more of)?
Check all that apply.

2024		2021	2018
Movie Night	25.73%	29%	29%
Dinner Dances	12.40%	15%	14%
Organized Group Travel	27.23%	10%	11%
Kid-Friendly Events	09.62%	13%	11%
Themed Bingo Nights	14.97%	15%	11%
Trash and Treasure Sale	31.50%	37%	32%
Cooking Demonstrations	30.51%	33%	29%
Health/Wellness Programs	40.13%	38%	41%
Pool Parties	12.40%	15%	15%
Fitness Classes	36.07%	36%	37%
Off-Plantation Trips	26.44%	21%	22%
Teen/Tween Events	03.78%	06%	05%
Educational Seminars	42.12%	43%	47%
Theater/Performing Arts	32.36%	34%	34%
Sporting Events	17.39%	16%	16%
Golf Events	18.18%	21%	18%
Concerts	57.23%	64%	61%
Other	11.33%	07%	04%

Please note: In 2018, 2021 and 2024 we elected a "check all that reply" response which results in a different perspective in percentages. These percentages will not add up to 100%.

QUESTION 28

Would you be in favor of permitting HHP motorcycle property owners to ride their motorcycles from the HHP gate to their homes (and vice versa) ONLY?



QUESTION 29

When possible, Security performs courtesy assists and service calls (medical assistance, roadside assistance, critter removal, assisting residents, etc.). I consider these types of services to be important.

2021 Responses

YES - 99%

NO - 1%

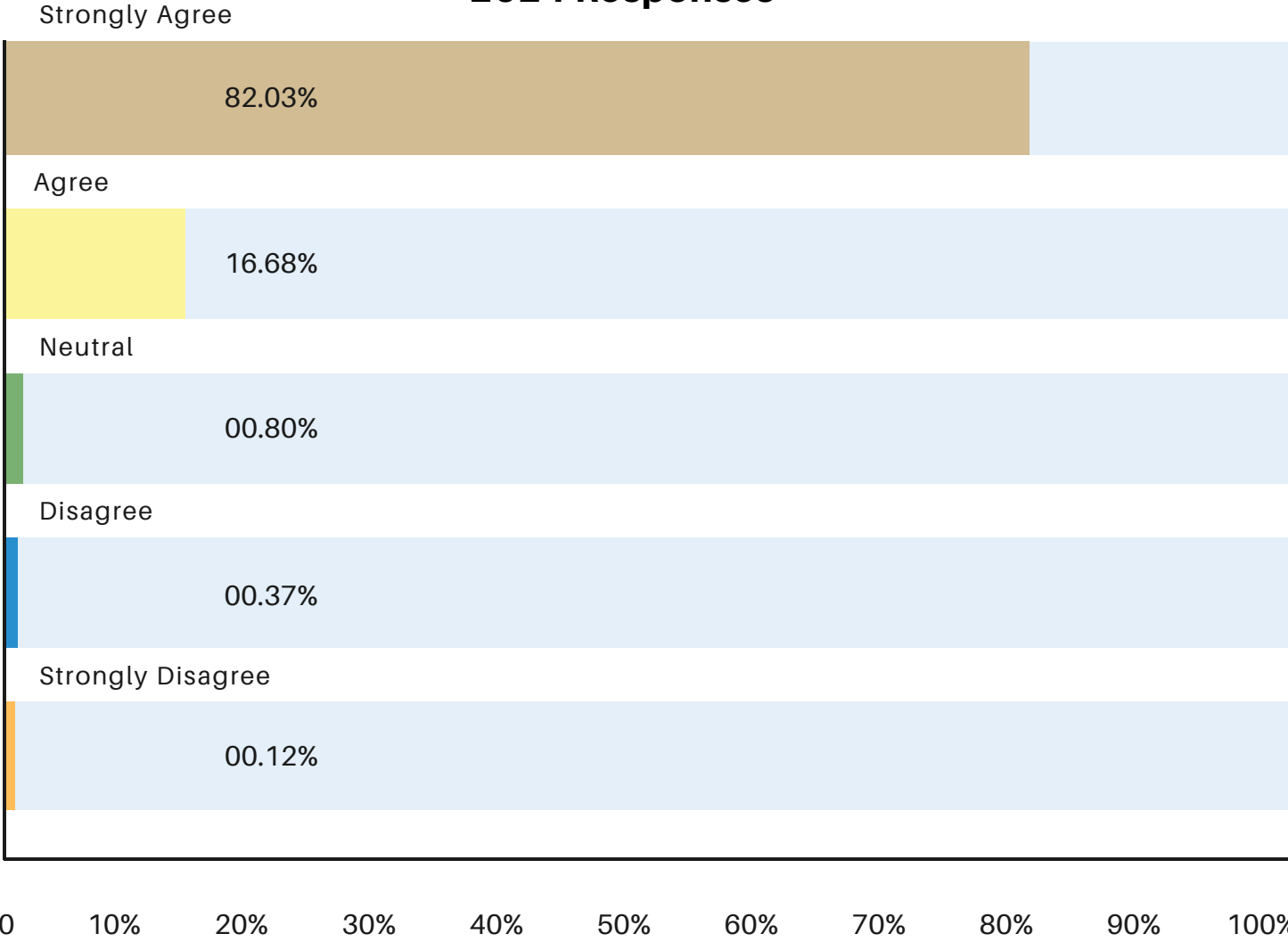
2018 Responses

YES - 99%

NO - 1%

Please note: In the 2024 survey, the formatting of this question was changed from a yes / no question to a tiered response that allowed more granularity.

2024 Responses

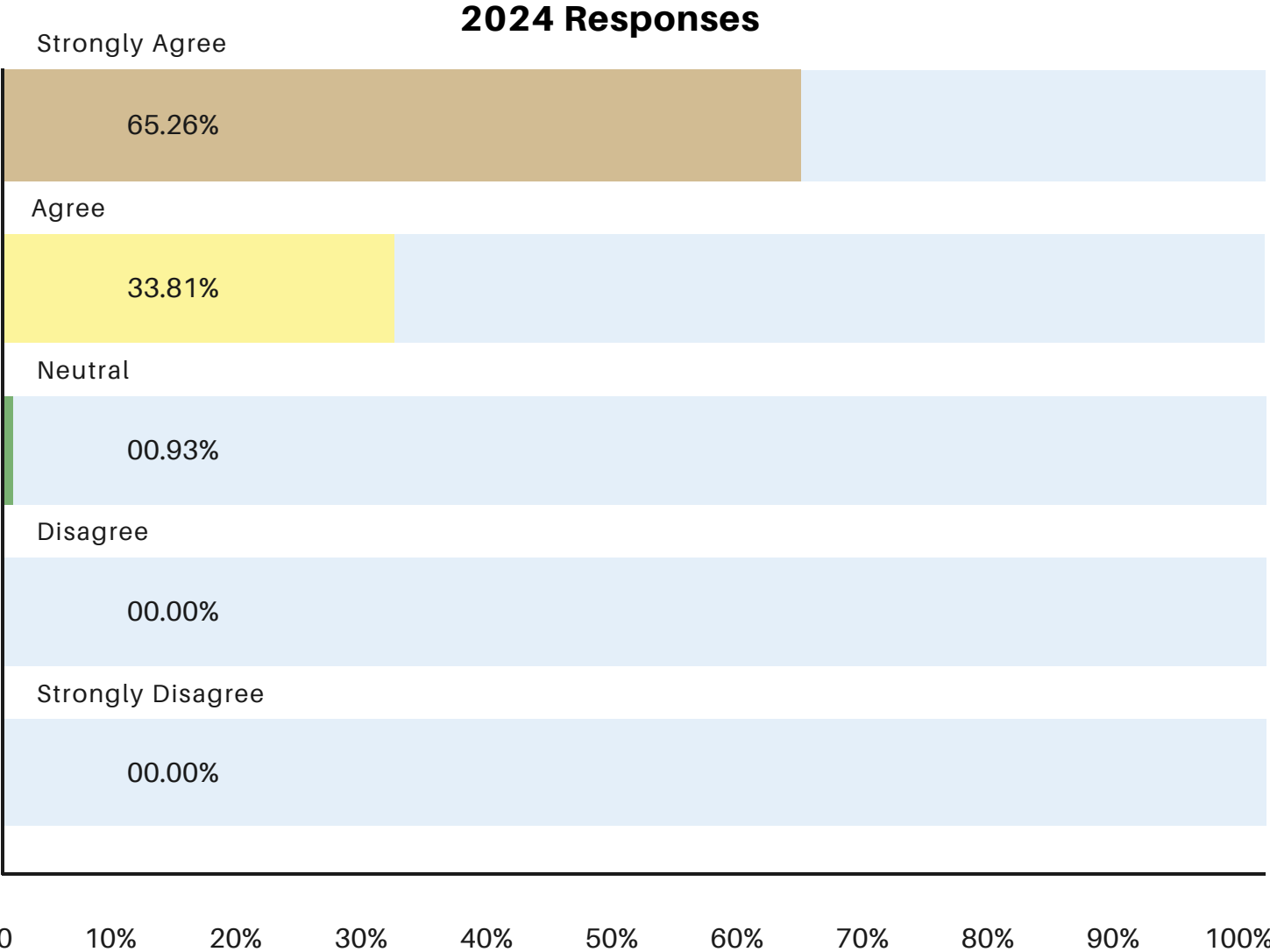


QUESTION 30
I feel safe in HHP.

2021 Responses
YES - 99%
NO - 1%

2018 Responses
YES - 99%
NO - 1%

Please note: In the 2024 survey, the formatting of this question was changed from a yes / no question to a tiered response that allowed more granularity.



QUESTION 31
Are any of the traffic safety problems in HHP?

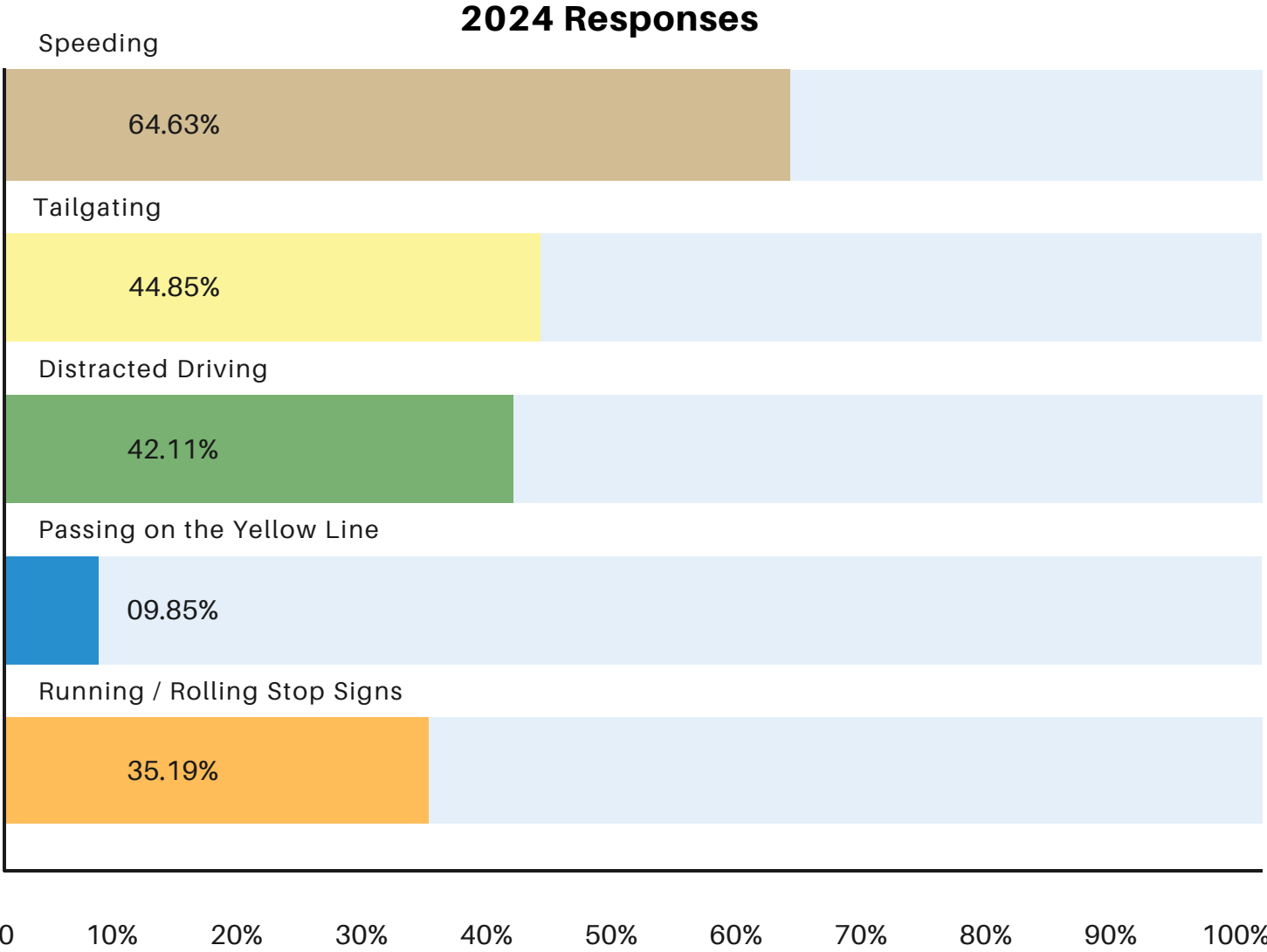
2021 Responses

Distracted Driving	39%
Speeding	66%
Tailgating	45%
Passing on Yellow Line	12%
Running Stop Sign	28%

2018 Responses

Speeding	66%
Tailgating	60%
Passing on Yellow Line	9%
Running Stop Sign	31%

Please note: In 2018, 2021 and 2024 we elected a "check all that reply" response which results in a different perspective in percentages. These percentages will not add up to 100%.



QUESTION 32

Do you contract with a residential trash collection service?

2021 Responses

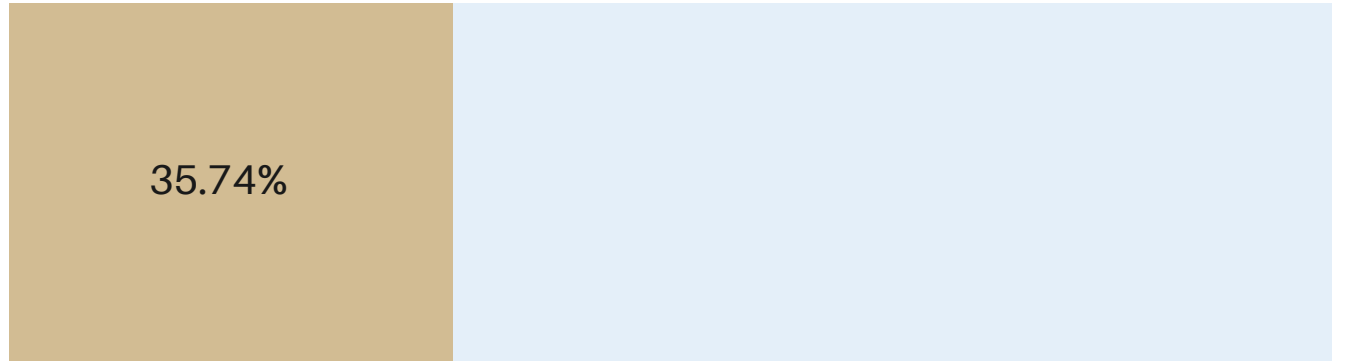
County Dump	61%
American Pride	27%
Waste Management	4%
Creek Life Waste Sol.	4%
Other	4%

2018 Responses

County Dump	63%
American Pride	24%
Waste Management	5%
Creek Life Waste Sol.	4%
Other	4%

2024 Response

Yes



No



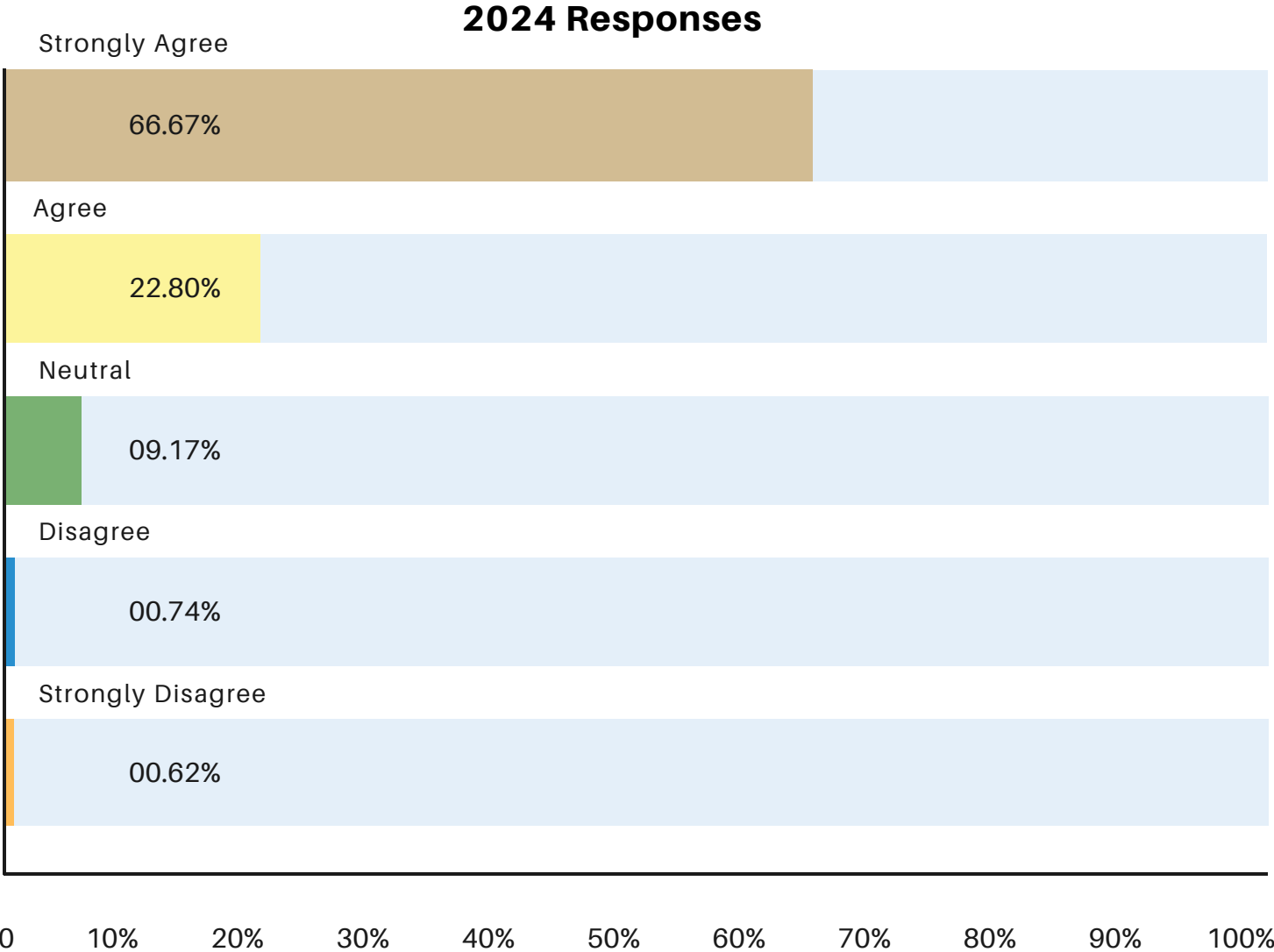
0 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%

QUESTION 33
I value Pine Island as
an HHP amenity.

2021 Responses
YES - 83%
NO - 17%

2018 Responses
YES - 81%
NO - 19%

Please note: Question
wording in 2021 and 2018: Do
you support maintaining
access to the beach area if the
cost doubles.



QUESTION 34

Please note, there is no page 34 in the on-line version of the survey.

35.a. Please rank HHPPOA personnel from 1-5 (1-Excellent, 2-Good, 3-Fair, 4-Unsatisfactory, 5-Poor, 0-N/A) with regard to them being: Courteous

Please note: This year is the first year we offered a choice of N/A to help clarify the weighted metric comparison from survey to survey. This updated chart below shows the **number of people** who selected N/A in the survey. The N/A number are no longer included in the weighted metric.

2024	Excellent	Good	Fair	Unsatisfactory	Poor	N/A
Activities/Recreation	69%	27.5%	3%	.3%	.2%	245
Admin/GM	54%	30%	10%	1%	1%	209
ARB	49%	40%	9%	1%	1%	405
Board of Directors	43%	40%	12%	2%	3%	501
Communications	56%	37%	5%	1%	1%	274
Covenants	40%	43%	13%	2.5%	1.5%	452
Maintenance	48%	41%	8%	2%	1%	241
Reception Decal	55%	35%	8%	1%	1%	47
Security	64%	28%	6%	1%	1%	15

2021	Excellent	Good	Fair	Unsatisfactory	Poor	2018	Excellent	Good	Fair	Unsatisfactory	Poor
Activities/Recreation	53%	26%	4%	0%	0%	Activities/Recreation	64%	30%	5%	0%	1%
Admin/GM	59%	31%	7%	1%	1%	Admin/GM	66%	27%	5%	0%	1%
ARB	44%	42%	12%	2%	1%	ARB	44%	39%	13%	2%	2%
Board of Directors	45%	42%	10%	2%	1%	Board of Directors	51%	41%	7%	0%	1%
Communications	60%	36%	4%	0%	0%	Communications	62%	34%	3%	0%	0%
Covenants	41%	44%	11%	2%	1%	Covenants	42%	43%	12%	2%	2%
Maintenance	53%	39%	7%	1%	1%	Maintenance	54%	36%	7%	1%	1%
Reception Decal	54%	33%	9%	2%	2%	Reception Decal	52%	32%	11%	2%	3%
Security	68%	25%	5%	1%	1%	Security	66%	25%	6%	1%	1%

35.b. Please rank HHPPOA personnel from 1-5 (1-Excellent, 2-Good, 3-Fair, 4-Unsatisfactory, 5-Poor, 0-N/A) with regard to them being: Responsive

Please note: This year is the first year we offered a choice of N/A to help clarify the weighted metric comparison from survey to survey. This updated chart below shows the **number of people** who selected N/A in the survey. The N/A number are no longer included in the weighted metric.

2024	Excellent	Good	Fair	Unsatisfactory	Poor	N/A
Activities/Recreation	65%	31%	3%	1%	0%	339
Admin/GM	47%	32%	12%	4%	5%	319
ARB	51%	36%	10%	2%	1%	456
Board of Directors	37%	39%	15%	5%	4%	602
Communications	55%	38%	5%	1%	1%	388
Covenants	40%	43%	13%	2%	2%	558
Maintenance	40%	40%	13%	4%	3%	295
Reception Decal	58%	34%	7%	1%	0%	83
Security	71%	24%	5%	0%	0%	60

2021	Excellent	Good	Fair	Unsatisfactory	Poor	2018	Excellent	Good	Fair	Unsatisfactory	Poor
Activities/Recreation	49%	28%	3%	0%	0%	Activities/Recreation	60%	36%	4%	1%	0%
Admin/GM	59%	31%	7%	1%	1%	Admin/GM	62%	29%	6%	1%	2%
ARB	44%	41%	12%	2%	1%	ARB	44%	40%	12%	3%	1%
Board of Directors	42%	42%	10%	3%	2%	Board of Directors	56%	34%	7%	1%	2%
Communications	58%	37%	4%	1%	0%	Communications	58%	36%	4%	0%	1%
Covenants	41%	44%	11%	3%	1%	Covenants	42%	41%	11%	4%	1%
Maintenance	48%	39%	9%	2%	2%	Maintenance	45%	38%	11%	3%	3%
Reception Decal	57%	33%	7%	1%	1%	Reception Decal	56%	34%	7%	1%	2%
Security	71%	25%	3%	1%	1%	Security	69%	24%	5%	1%	1%

35.c. Please rank HHPPOA personnel from 1-5 (1-Excellent, 2-Good, 3-Fair, 4-Unsatisfactory, 5-Poor, 0-N/A) with regard to them being: Knowledgeable

Please note: This year is the first year we offered a choice of N/A to help clarify the weighted metric comparison from survey to survey. This updated chart below shows the **number of people** who selected N/A in the survey. The N/A number are no longer included in the weighted metric.

2024	Excellent	Good	Fair	Unsatisfactory	Poor	N/A
Activities/Recreation	67%	30%	3%	0%	0%	309
Admin/GM	60%	29%	8%	1%	2%	282
ARB	49%	40%	9%	1%	1%	417
Board of Directors	45%	39%	11%	2%	3%	538
Communications	58%	36%	5%	1%	0%	375
Covenants	48%	39%	10%	2%	1%	515
Maintenance	50%	40%	8%	1%	1%	325
Reception Decal	62%	33%	5%	0%	0%	94
Security	66%	29%	4%	1%	0%	73

2021	Excellent	Good	Fair	Unsatisfactory	Poor	2018	Excellent	Good	Fair	Unsatisfactory	Poor
Activities/Recreation	51%	27%	2%	0%	0%	Activities/Recreation	63%	34%	3%	0%	1%
Admin/GM	67%	28%	3%	1%	1%	Admin/GM	73%	23%	3%	0%	1%
ARB	53%	38%	7%	1%	1%	ARB	52%	38%	7%	2%	1%
Board of Directors	50%	40%	8%	1%	1%	Board of Directors	53%	41%	5%	1%	0%
Communications	60%	36%	4%	0%	0%	Communications	60%	35%	4%	0%	1%
Covenants	49%	39%	9%	2%	1%	Covenants	50%	40%	8%	1%	1%
Maintenance	55%	37%	7%	1%	1%	Maintenance	52%	41%	6%	1%	1%
Reception Decal	60%	33%	5%	0%	1%	Reception Decal	61%	33%	9%	1%	1%
Security	68%	27%	4%	0%	0%	Security	66%	28%	4%	1%	1%

35.d. Please rank HHPPOA personnel from 1-5 (1-Excellent, 2-Good, 3-Fair, 4-Unsatisfactory, 5-Poor, 0-N/A) with regard to them being: Professional

Please note: This year is the first year we offered a choice of N/A to help clarify the weighted metric comparison from survey to survey. This updated chart below shows the **number of people** who selected N/A in the survey. The N/A number are no longer included in the weighted metric.

2024	Excellent	Good	Fair	Unsatisfactory	Poor	N/A
Activities/Recreation	70%	26%	3%	1%	0%	282
Admin/GM	57%	28%	9%	2%	4%	262
ARB	60%	32%	6%	1%	1%	427
Board of Directors	50%	35%	10%	2%	3%	526
Communications	59%	36%	4%	0%	1%	360
Covenants	53%	36%	10%	1%	0%	533
Maintenance	53%	37%	7%	2%	1%	293
Reception Decal	61%	32%	6%	1%	0%	74
Security	67%	26%	6%	1%	0%	39

2021	Excellent	Good	Fair	Unsatisfactory	Poor	2018	Excellent	Good	Fair	Unsatisfactory	Poor
Activities/Recreation	53%	27%	2%	0%	0%	Activities/Recreation	64%	33%	3%	0%	1%
Admin/GM	63%	28%	5%	2%	1%	Admin/GM	71%	24%	4%	1%	1%
ARB	54%	37%	7%	1%	1%	ARB	53%	36%	8%	2%	1%
Board of Directors	52%	36%	8%	2%	2%	Board of Directors	58%	35%	5%	1%	0%
Communications	61%	34%	4%	0%	0%	Communications	63%	32%	4%	0%	0%
Covenants	51%	38%	8%	2%	1%	Covenants	52%	38%	7%	2%	1%
Maintenance	55%	36%	7%	1%	1%	Maintenance	56%	37%	6%	1%	1%
Reception Decal	59%	31%	7%	1%	2%	Reception Decal	56%	32%	8%	2%	2%
Security	69%	26%	4%	1%	1%	Security	68%	24%	6%	1%	1%