

New Resident's Checklist

Congratulations and welcome to Hilton Head Plantation! As a courtesy to our new Property Owners, we have developed the following checklist to help make "moving in" a little less hectic and a little more organized. The list includes some very practical information on utility and municipal services as well as information about how to obtain important POA services.

- If you are planning to use a **moving company**, please be advised that the large, 18-wheel trucks generally cannot be parked (or turned around) on the Plantation's narrow roadways. Please contact the **Security Department at (843) 681-2459**, in advance of your move, to make special arrangements. With the Security Department's permission, an 18-wheel truck may be parked on the ball field next to the POA Service Center; you would need to rent a smaller truck to shuttle belongings from the large truck to your new home.

When using a Portable Storage Units (PODS) to move within the Plantation, please note they are classified as utility trailers. They must be removed from the Plantation the same day and adhere to the commercial designated work hours (7:00 AM – 7:00 PM) Monday thru Friday. On Saturdays, the hours are 8:00 AM – 5:00 PM. Failure to comply with this rule may result in possible fines.

- Stop by the **POA Service Center** to get your Property Owner's Welcome Packet, vehicle decals (bring your registration, insurance, and Driver's License), and Personal Identification Number (PIN) that will enable you to call in passes for your guests.
- To transfer electrical service into your name, call (843) 681-5551 or go to **Palmetto Electric**, located at 111 Mathews Drive.
- Water and sewer service is provided by **Hilton Head Public Service District (PSD)**, located at 21 Oak Park Plaza. Telephone (843) 681-5525.
- To arrange for phone and/or cable TV service, call **Spectrum** (Time Warner) at 866-892-7201 or **Hargray** at 877-427-4729.
- The **US Post Office** is located at 213 William Hilton Parkway (Route 278). **From the Main Gate**, turn right onto Route 278. The Post Office is beyond the third traffic light on the right, past the Pantry Convenience Store. **From the Cypress Gate** go around the circle, turn right onto Gumtree Road, continue traveling down Gumtree Road; just before you reach the Pantry Convenience Store turn right onto Marsh Point Lane. Go past the Pantry; the Post Office is on the left.
- Library - **The Hilton Head Library** is located at 11 Beach City Road (843-255-6500). From the Main Gate, turn left onto Route 278; at the first traffic light turn left onto Beach City Road. The Library is on the left.
- Becoming a South Carolina resident? If so, you will need to change your **Driver's License and vehicle registration**. To get your Driver's License you need to provide proper identification (including a document showing your Social Security number). A pay stub usually is sufficient. For your vehicle registration, you will need to pay a personal property tax on the vehicle before it can be registered. Personal property taxes are based on the cost and mileage of the vehicle being registered. Personal taxes are paid at the **Government Center** (843-255-2510) located at 539 William Hilton Parkway. A South Carolina Driver's License is important when you need to show you are a local resident.

The **South Carolina Department of Motor Vehicles** is located on the mainland at 15 Sheridan Park on the south side of Route 278. **Directions from the Main Gate:** Turn right onto 278, go over the bridge to the mainland, continue traveling on 278 for approximately 10 miles, and turn left into Sheridan Park (just past Home Depot).

- **Register to Vote** – You can also register to vote when you get your South Carolina Driver’s License. Or, stop by the **Government Center** located at 539 William Hilton Parkway and register to vote.
- Apply to the **County Assessor’s Office** for "full-time resident" status. Full-time residents are subject to a different Assessment ratio (4% versus 6%), which is a reduction in your real estate taxes. In order to qualify, you must complete a Special Assessment Ratio application found on the County Assessor’s website: www.bcgov.net

County Office Locations:

Hilton Head Office: 539 William Hilton Parkway Telephone: (843) 255-2510

Beaufort Office: 100 Ribaut Lane Telephone: (843) 255-2400

Bluffton Office: 4819 Bluffton Parkway Telephone: (843) 255-2419

- **Seasonal Beach Passes** (Beach Parking Passes) - If you own property in the Town of Hilton Head you may obtain a Beach Parking Pass for \$15. The pass, which is good for one year, entitles you to park your vehicle in several parking areas with beach access to the ocean. A Beach Pass may be obtained at the Town’s new Facilities Management Department at 32 Office Park Road, Suite 108 (843-342-4580), hours: 8:00 a.m. until 4:30 p.m., Monday thru Friday.
- The local **Transfer Station** (trash disposal) is open from 9 a.m. - 7 p.m. Monday and Tuesday and Thursday through Sunday and **closed on Wednesdays** and County holidays. It is located off Dillon Road (843) 681-3731. **Directions (going towards the south end of the Island on 278):** Take the first left after Mathews Drive onto **Dillon Road**, take a left onto **Gateway Circle**, then turn right onto **Summit Drive**, take another right into the Transfer Station. You can also dispose of green, brown, or clear glass, aluminum/steel cans, and plastic, used motor oil, oil filters, oil bottles, newspapers, magazines, clothing, cardboard, yard waste, bagged household trash, furniture, and tires. **The facility will not accept car batteries or commercial waste.** There is no fee for this service; **however, as of March 2021, you must have a Car Decal for your vehicle and/or phone in order to use the facility.**
- Drive or bike to Dolphin Head and take a walk along the Bluff or along the beach to Pine Island.
- Stop by the Plantation House and sit in a rocking chair on the back porch overlooking Spring Lake and enjoy the serenity! It is equipped with wireless Internet connection; the password is **8436818800**. Bring your laptop!
- Welcome home to Hilton Head Plantation!