



**Hilton Head Plantation
Property Owners' Association, Inc.
Security and Safety Committee Meeting Minutes – November 2023**

Call to Order:

Keith Schlegel called the meeting to order at 9:00 am on November 9, 2023 in POA Offices.

Attendance:

Members Present:

Keith Schlegel, Chairperson
James Doherty
Mike Dreuth
Tim Henderson
Fred Brunk
Bob Clemens

Absent with Notice:

Paul Underwood
Betsy Weppner

Ex-Officio Member:

Major Warren Gaither

Absent without Notice:

Dean Morrison

POA Staff:

Captain Vanessa Green

Guest:

None

Approval of Meeting Minutes:

Meeting minutes from October 2023 were reviewed and approved as presented.

Announcement from the chair:

1. Keith Schlegel welcomed committee members, thanking members for serving our community.
2. Keith thanked Major Gaither and Captain Green for the outstanding work of the Security office, asked Major to share the latest good deed. Major advised the committee of Michael Howard's Heimlich maneuver save at the front gate. After his first efforts, the individual got back into the car, immediately again could not breathe, Officer Howard reapplied Heimlich and reopened the airway so he was able to drive away safely. Committee asked Major to share this story with Leah Davis, HHPPOA Communication Coordinator, for possible inclusion in Plantation Living, not identifying the individual.

Old Business:

1. Technology issues continue. One of the failed dvr camera recorders was returned after being at the manufacturer for a month. HHP will bear the cost to reinstall. The manufacturer apologized, indicated short staff is the reason it took so long, but did not provide an estimate on return of the other unit which failed.
2. During Officer Howard's lifesaving Heimlich efforts, his body cam hit the ground and must be sent out for repair. Security has 6 body cams, deploying 4 per shift and reduces backup to one, therefore this won't affect operations. Major Gaither remains very positive on the use of the cameras, as on several occasions individuals have complained or disputed an Officers words or actions. The body cams in all cases to date verified the Officers words or actions.
3. Limited progress on Ipad acquisition to manage passes and the system during power outages. Security is talking with ABDI regarding integration with software systems prior to making a request.
4. Security hired one new officer as a gate attendant 2nd shift. Still down one officer for 1st shift.
5. Major Gaither reviewed Security Department Activities Report for October 2023, several HHP Incident Reports, and BCSO reports. The category Traffic Citations issued includes all tickets and warnings. Security has recommended that the category Violation Notices issued delete 'moving' and 'verbal' as these are not used. In fact, there are no more verbal warnings. If a warning is issued, it is written, maintained only within HHP, and there is no county or state interaction. Patrol miles increased significantly, which raised the question regarding

the HHP gas pumps. Security has attempted to maximize patrols as we are nearly fully staffed. Major Gaither noted that gated communities have seen an uptick in younger visitors carrying weapons. He noted one example in HHP where Security noted a vehicle near the cemetery, not the property for which they had a pass. Security discovered multiple weapons including an assault rifle. Beaufort County sheriffs were called in, determined the weapons were legal, released the people, and the vehicle was escorted off property. The county recently arrested 13 people with 47 stolen guns and has warrants out for others. As a result, Security wants to be as visible and vigilant as possible.

New Business:

1. Major Gaither noted there have been some recent interactions with Bear Creek GM complaining that golfers were being held up at the main gate. He reviewed the camera video and audio and confirmed the golfers in question were through the gate in approximately 10 seconds.
2. A committee member asked whether the gas pumps to fuel Security vehicles were running. Major indicated yes, but software/electronics monitoring usage is an issue as card use has been intermittent. When these cards are not used, there is no record of who used the pump or how much was pumped, this could lead to a potential theft issue.
3. Captain Green provided some further background on the technology issues, and ongoing discussions with Carolina IT.
4. Security phone system is unable to record calls. Carolina IT has attempted to fix the old "All Works" system installed by Progressive prior to acquisition by Carolina IT. Their advice is to replace the old system and will be providing a quote. Security will make this request in the 2024 capital budget.
5. Brief discussion on tag readers, from chips put onto headlights in use by other high-end communities, to traditional readers which, Fred Brunk acknowledged, remain far too expensive. Despite their potential utility in crime cases, costs would approach up to \$100,000. There is a new system expected soon which supposedly will be far less. As we've had few issues, we will continue to monitor but do not anticipate this will be close to cost effective.

General Manager's Report:

None as Peter Kristian was away.

Adjournment:

Motion to adjourn was made and accepted at 9:56 am at POA offices.